



2018



Volunteering Victoria Annual Report

Year ending June 2018



HARNESS THE POWER OF ASSOCIATION

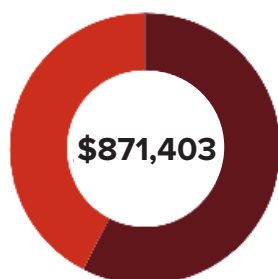
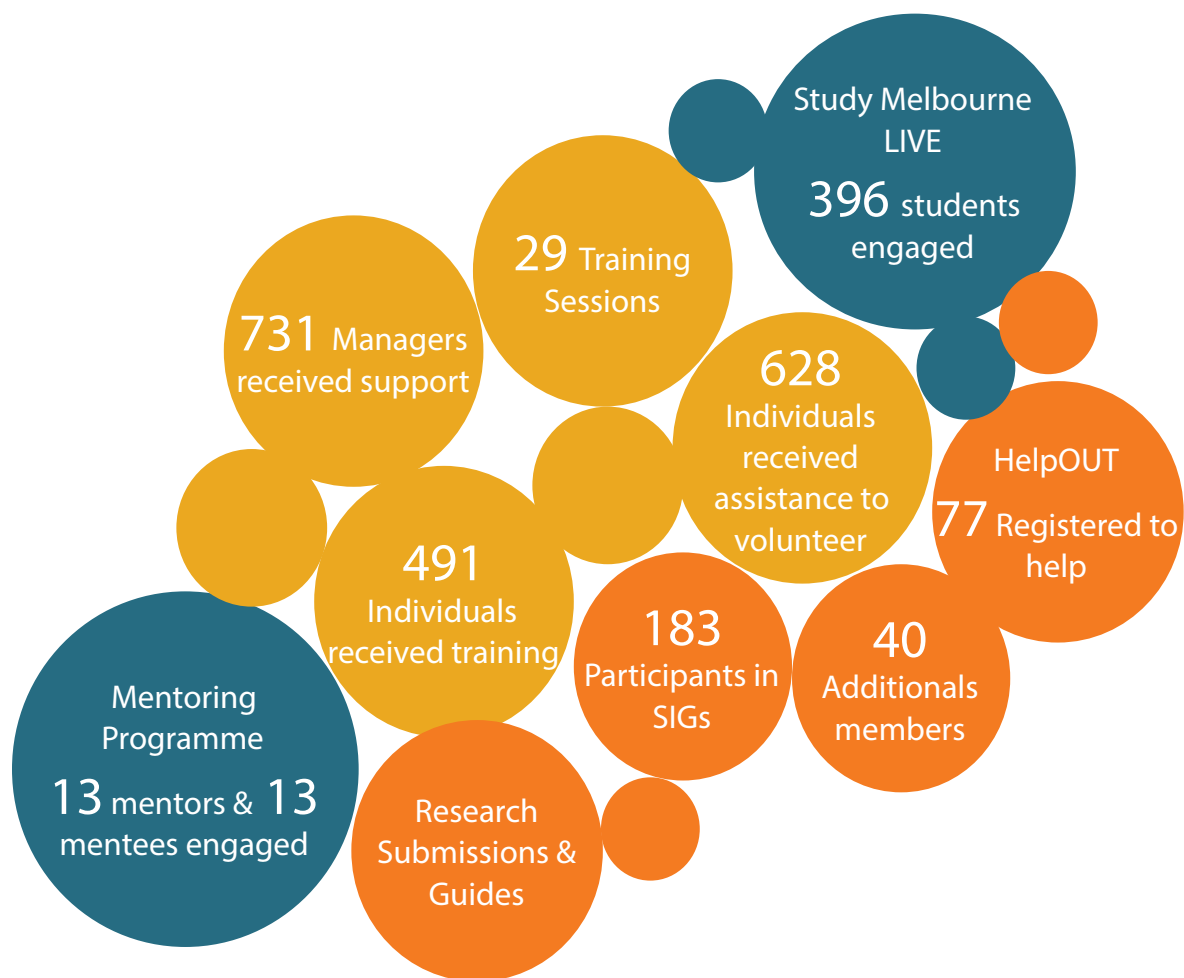
*Our Vision is resilient
communities and empowered
and active citizens through
volunteering.*

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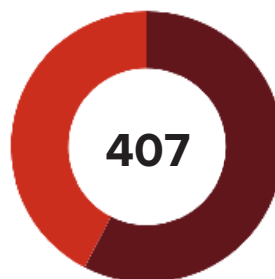
Volunteering Victoria Annual Report 2018

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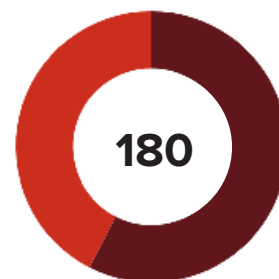
Our year at a glance



Total Funding



Total Members



Attendees at workshops

Message from Chair

Volunteering Victoria experienced strong headwinds during the 2017-18 Financial Year, but has emerged a stronger and more focussed organisation.

On behalf of the Board, I am pleased to reflect through this year's Annual Report how Volunteering Victoria has demonstrated – through a challenging period of change - its commitment to supporting volunteers, volunteer managers and their organisations to help individuals to grow and communities to thrive.

Strategy refresh

In February of this year, the Board reset its strategic direction, with a clear focus on three pillars essential to our future success: advocacy, promotion of volunteering and sector development. These pillars, supported by our values of innovation, collaboration and accountability, have seen us recommit to:

- building a more sustainable business model
- meeting the expectations of our stakeholders and importantly,
- placing all our Members firmly at the centre of our organisation.

The time and effort the Board and staff spent together on this process was most valuable as we moved from the long tenure of our previous Chief Executive Sue Noble to the interim appointment of Roz Wollmering, to the commencement of Scott Miller, our new Chief Executive.

We are positive as we look to the future, supporting Scott to lead our organisation in the delivery of our strategic refresh.

Collaboration & Innovation

As a member-focussed organisation, our ability to recognise and respond to opportunities to collaborate and share our resources and information more effectively is a key tenet of our on-going value to members and the wider sector.

Volunteering Victoria maintains a strong commitment to:

- advocate for and support the rights and interests of volunteers, volunteer managers, volunteer-involving organisations and volunteer support organisations
- maintain and enhance the standards, quality, reputation and sustainability of volunteering
- encourage and enhance the diversity and levels of volunteering in Victoria.

Accountability

The challenges faced by Volunteering Victoria are not unique. However, the Board recognises that our organisation needs to do more to provide better value for our members, and to work more effectively with our key stakeholders.

In 2017-18 we took significant steps forward and faced some difficult decisions head-on. We are grateful for the steadfast support we received from our members and supporters, particularly from the Victorian Government and our colleagues within the Department of Health and Human Services.

On behalf of the Board, I would also like to acknowledge the incredible work ethic and professionalism of past and present staff members during a challenging but transformational phase for the organisation.

Support for Volunteering Australia

We remain a committed and loyal foundation member of Volunteering Australia as it seeks to refresh its own governance arrangements. We are confident that the work of the VA Board and Executive will yield a stronger nation of volunteers and organisations supporting effective volunteering, and we are proud to have actively contributed to this milestone work.

Looking forward

With Scott now in the role, the Board is looking forward to delivering on the three strategic pillars and continuing to lead the charge for more resilient communities and empowered and active citizens through volunteering.



Angela Seach
Board Chair

Inside Volunteering Victoria



18
Volunteers at
Volunteering Victoria



1,800
Number of volunteer
hours contributed

\$62,126
Approximate value of
volunteering
contribution



Our Directors during 2017–2018

- Angela Seach (Chairperson)
- Andrew Coghlan
- Bradley Smith
- Bronwen Clark
- Con O'Brien
- Dallas Beeston
- Geoff Sharp
- Luci Mumme
- Patricia Lopez, HR & Office Coordinator
- Rosemary Joiner, Community Engagement Coordinator
- Roz Wollmering, Interim CEO
- Sara Sterling, Sector Development Manager
- Sarah Lean-Jones, Project Officer
- Shelley Falzon, Senior Events Coordinator
- Sofie Anselmi, Community & Student Engagement Manager
- Steve Crimston, HelpOUT Manager
- Steve Morris, Finance Manager
- Sue Noble, Chief Executive Officer

- Desally Walliker
- Garry Stephenson
- Ish Rashad
- Kylie Thitchener
- Muthu Pannirselvam
- Philip Hodgskiss
- Rachel Parker

Our Consultants

- Catie Hocking, Consultant, Theme Park
- Anne Leadbeater, MSEV Project

Our Staff during 2017–2018

- Alison Duff, HelpOUT Coordinator
- Amanda Everton, Professional Development & Events Manager
- Camellia Sayed, Marketing & Communications Officer
- Carolina Pachioli, Digital Marketing Specialist
- Dominic Szeker, Policy & Advocacy Officer
- Emily Flores, Manager Marketing & Fundraising
- Emma Sharp, Communications Manager
- Geoff Sharp, Managing Director
- Hazel Maynard, Trainer & Consultant
- Helen Kierce, Event Coordinator
- Ish Rashad, HelpOUT Coordinator
- Lisa Barrow, Business Manager
- Marijke Fotia, Project Manager

Our Volunteers & Students

Thank you to the many volunteers who offered their time, skills and enthusiasm with us over the last financial year.

- Alison Vydulinska
- Brydie Shackelford
- Clara Hoetzel
- Gina Cotel
- Jaron Helman
- Kelvin Oxwell
- Leon Zheng
- Matthew Williams
- Seyda Ghousia
- Sarah Thomson
- Myra Foley



Policy, advocacy & research

Volunteering Victoria works closely and collaboratively with various bodies to ensure we deliver value to our members and advocate strongly on their behalf.

Government Relations

Parliamentary Secretary for Carers and Volunteers

Throughout 2017-2018 Volunteering Victoria has maintained a productive relationship with the Victorian Government's Parliamentary Secretary for Carers and Volunteers, Gabrielle Williams MLA. She has attended a number of Volunteering Victoria's events, including at our forum during National Volunteer Week and acting as the Master of Ceremonies at our Volunteering Victoria State Awards.

Ministerial Advisory Council

The Ministerial Advisory Council for Volunteers is chaired by Gabrielle Williams, the Parliamentary Secretary of Carers and Volunteers. The Council provides high-level, independent advice to government about issues affecting volunteering in Victoria and informs a coordinated, whole-of-sector approach to supporting and strengthening the volunteering sector.

As of 2018, Volunteering Victoria has played a key advisory role to the MAC, providing expert input into the development of policy and projects from a whole-of-sector, whole-of-state and inter-state perspective.

Policy development

In addition to updating our suite of guides and contributing to a number of other organisations' submissions, we regularly work with individuals and organisations to address their policy issues. Over the course of 2017-18 we sustained a strong focus on developing guidance on inclusive practices in volunteering. In particular we developed the following guidelines:

LGBTQI Volunteers: Inclusive Practice Guidelines – an inclusive practice framework to support all volunteers participating fully and equally in the workplace and the community.

Volunteering and Disability: A Guide to Volunteering for People Living with a Disability – a tool to help people with a disability and their carers through their journey of volunteering.

State budget submission 2017–2018

Volunteering Victoria developed a pre-submission to the Victorian State Budget 2017-2018 (available on our website). The submission aimed to showcase the variety of sectors and organisations that make up the volunteering sector as well as providing a map of key priorities and proposals to benefit the sector.

Member showcase: People Outdoors – supporting people with disabilities through volunteering

Adventure for all is the motto adopted by People Outdoors – a division of the Australian Camps Association who deliver outdoor recreation opportunities to hundreds of individuals with intellectual or physical disabilities. Regular programs run state wide, involving participants aged 6-65 and include anything from day activities through to weeklong camps.

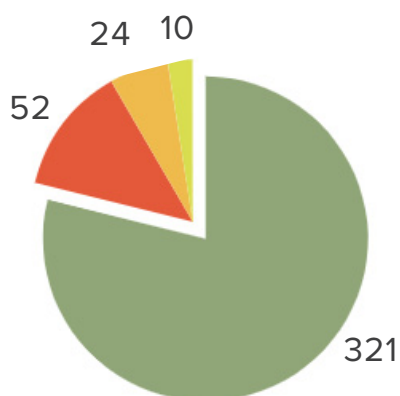
Providing people with physical and intellectual disabilities with the opportunity to experience the social and developmental benefits of outdoor adventure would not be possible without the 185 participating volunteers who underpin just 10 paid employees at People Outdoors.



Our members

The power of association

Our membership numbers have increased by 8% over the last year; from 377 to 407 members at the end of the year, with the Community / Welfare Services the largest sector represented in membership. We have 72 regional members across Victoria, with 58 new members in total joining us for the 2017–2018 financial year.



- Full Membership
- Individual Membership
- Corporate Membership
- Associate Membership

“I enjoy the ability to meet with other volunteer managers, learn about changes in procedures and policies in regards to volunteers and the knowledge that we can turn to Volunteering Victoria for support when needed.”

“We have appreciated our long standing partnership and will continue to engage whilst we use volunteers as a valued resource.”

INDUSTRY CLASSIFICATION 2017-2018

Aged Services	14
Animal Welfare & Wildlife	8
Arts, Heritage & Culture	21
Corporate/ Business	14
Disability Services	19
Education & Training	17
Environment	6
Health	70
Individual Members	52
Local Government	30
Multicultural Services	8
Parenting, Children & Youth	12
Religion	8
Sport & Recreation	9
Volunteer Support Services	18
Welfare/ Community Services	101

“Volunteering Victoria is a trusted source for best practice in volunteering matters. The Volunteering Victoria team provide valuable support through their collective knowledge, excellent resources, and the varied training and networking events they facilitate. Membership with Volunteering Victoria has become a ‘must have’ for me in my role as a volunteer management professional.”

Member engagement survey

Volunteering Victoria sought feedback from members in February 2018 to obtain a current measure of satisfaction, to ensure our work supports you and your organisation to provide information, representation, professional development and other services that you need.

One of the major motivations for becoming a members was to access resources, then secondary access advice and support, gaining new ideas and strategies, training opportunities and to be represented by a peak body.

The main reasons given for not taking advantage of membership benefits were lack of time, and activities being limited to Melbourne location. Areas for improvement included additional resources and information, more and cheaper training and extended to regional areas.

With the results, we will work hard to improve our membership value proposition and work towards a sustainable future for the volunteering sector in Victoria.

“Keep up the great work providing outstanding support to organisations which rely on the great support and assistance of volunteers.”

“Volunteering Victoria plays a very important role in advocacy, policy influence and representing volunteering in Victoria as a single authoritative voice.”

64% were full members

48% have been members for over 5 years

.....

68% have a high satisfaction rating

77% would recommend Volunteering Victoria to others

89% are likely to renew their membership

75% describe Volunteering Victoria as a leader & strong voice in the sector

75% say we are the go to source for professional development

80% say we are a valuable source for sector research, trends & issues

52% believe they receive valuable discounts from their membership

“I feel that the resources, support and training are of a very high standard. It does really support our volunteer program, both at the operational and higher advocacy level.”

Sector development & events



In-house training sessions

Volunteering Victoria offers in-house training to organisations wanting training in their own workplace. Organisations can choose from an existing suite of programs or have one customised to suit their target audience and needs.



“Volunteering Victoria Volunteer Management workshop on site provided an informative and engaging learning experience to all that participated. Definitely some real “Ah ha” moments during the two workshops which have helped us strengthen many areas of our Volunteer Framework.”
– **City of Melbourne training participant**

Mentoring programme

The Volunteer Manager Mentoring Program entered its fourth year, with 13 pairs set up for the nine month duration. The program assists newer volunteer managers to grow in their role through a dedicated one-on-one relationship with a senior practitioner recognised for their experience and skills. The program has also included two pairs in regional Victoria.

“I have benefitted from this program as a mentee and then as a mentor, and am looking forward to giving back again this year. I found my prior involvement with the program to be very rewarding and am eager to have the opportunity to work with the organisation, the mentees and the mentors again this year. I have been passionate about volunteering for a long time. To support someone who is starting out in this field and to hopefully help them to love this work as much as I do will be a privilege”
– **Mentee**

Sector development & events



2018 National Volunteer Week Event

On 31 May, Volunteering Victoria was delighted to host the Forum: Ethics in Volunteer Leadership. Our National Volunteer Week celebration event attracted 120 delegates, supported by six volunteers.

Gabrielle Williams, Parliamentary Secretary for Carers and Volunteers, and Cindy McLeish, Shadow Assistant Minister for Environment, Communities and Volunteers, attended the forum as special guests. Ms Williams spoke about the importance of volunteering for our communities and support for the volunteering sector by the Victorian Government, through the Ministerial Advisory Council (MAC) for Volunteers. The MAC will oversee funding announced in the 2018-19 Victorian Budget to map existing tools and resources available to volunteer managers, and to pilot innovations in volunteer management.

The forum featured a keynote address from Robert Wood (Director Cognicity) and a panel discussion facilitated by Rowena Doo, (National Television Quiz Show Champion) with esteemed panellists Chirag Lodhia (Positively Transforming World), Marie Sloan (CEO, Work for the Soul), and Geoff Sharp (Volunteering Victoria Board Director).

AGM and Forums

With over 120 attendees, it was our largest ever AGM! We hope you enjoyed the day as much as we did.

The theme for the forum; *If you don't have a seat at the table, bring your own chair*, was a timely reminder for us to stop and consider the importance of having diversity in our volunteer programs.

Our keynote speaker Mary Crooks AO, Victorian Women's Trust, set the scene for the day by reminding us of the definition of volunteering in Australia – 'time willingly given for the common good and without financial gain'. Common good, as Mary explained, is underpinned by respect for the dignity and worth of every person, not just some. We cannot talk about diversity by gender, sexuality, ethnicity, disability, age or anything else without talking about the common good.

The afternoon workshop *Diversity: the act of thinking independently together*, provided an opportunity for participants to start thinking about and discussing practical measures that can be taken to ensure their volunteer programs have inclusive practices. Facilitated by Volunteering Victoria's Professional Development Facilitator – Hazel Maynard, the workshop highlighted three key steps that organisations can take including:

- Reviewing organisational culture
- Reviewing organisational procedures
- Planning and developing diversity and inclusion programs



Volunteering Victoria State Awards

Volunteering Victoria announced seven recipients at its annual State Awards held in Queen's Hall at State Parliament House on Wednesday 22 November 2017.

The Volunteering Victoria State Awards showcase the significant and enduring impact Victoria's leaders of volunteers, volunteering programs and volunteer involving organisations have on building a vibrant and strong volunteering community.

We received 46 nominations across the six award categories. Nominations were once again of a high calibre and covered a diverse breadth of volunteering programs and volunteer involving organisations across the state, as well as highlighting some remarkable leaders of volunteers.

The Awards Judges were also acknowledged for their time and commitment including Dr. Christopher Baker, Research Fellow, Centre for Social Impact, Swinburne University; Con O'Brien, Board of Directors, Volunteering Victoria; Helen Yorston JP, Manager, Bendigo Volunteer Resource Centre; Rebecca Miller, Head of SEEK Volunteer ANZ; and Simone Power, Corporate Partnerships Manager, Melbourne City Mission.

2017 Winners:

Excellence Award
Very Special Kids

Inclusion Award
Afghan and Tamil Volunteers, enliven

Employee Volunteering Award
AIA

Thought Leadership Award
Dr. Pam Kappelides, La Trobe University

Innovation Award
Human Rights Law Program Fast Track Clinics, Asylum Seeker Resource Centre

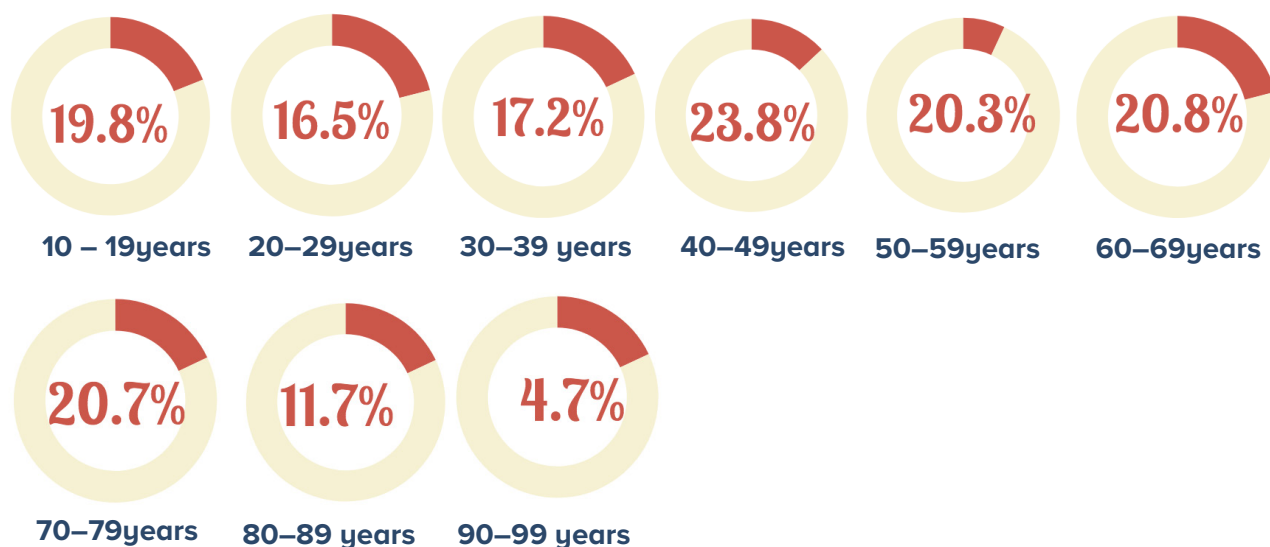
Lifetime Achievement Award
Tehree Gordon, Jirrahlinga Koala and Wildlife Sanctuary and Hazel Maynard, Volunteering Victoria



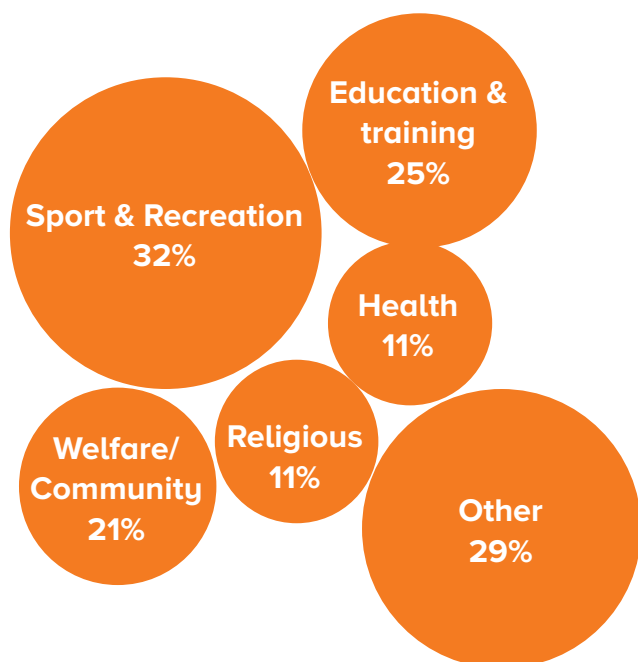
Volunteering in Victoria

Volunteering is defined by Volunteering Australia as “time willingly given for the common good and without financial gain.” In the 2016 Census, a volunteer is defined by the Australian Bureau of Statistics (ABS) as someone who has “spent time doing unpaid voluntary work through an organisation or group, in the twelve months prior to Census night”.

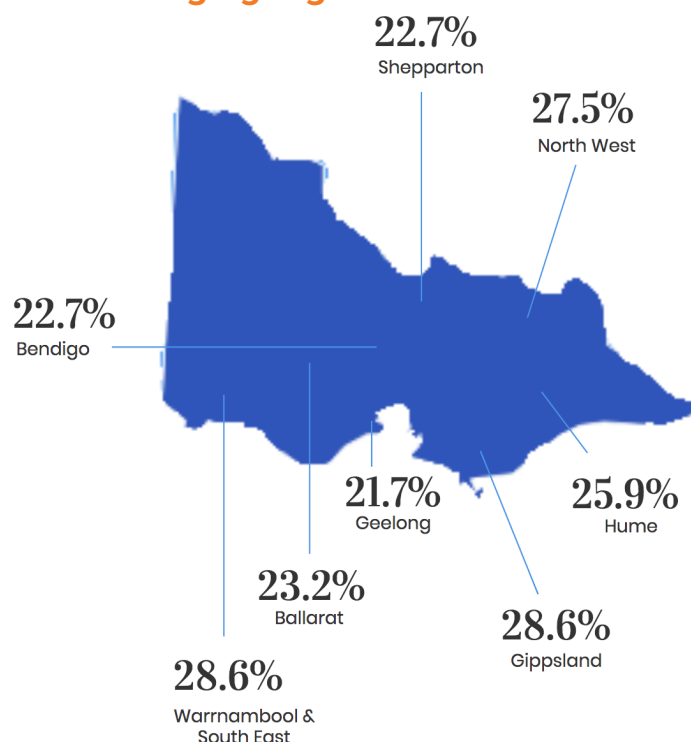
Volunteering by age



Volunteering by industry



Volunteering by region



Collaboration & partnership

In 2017-18 Volunteering Victoria continued to convene and participate in networks that strengthen our sector and provide a platform to discuss policy and advocacy as well as successes and challenges across the entire sector. These included the Victorian Volunteer Support Network, the Leadership in Volunteering Special Interest Group, the Inclusive Special Interest group, the Employee Volunteering Special Interest Group, and the City Network of Volunteer Managers.

Victorian Volunteer Support Network

The Victorian Volunteer Support Network (VVSN) represents its members throughout Victoria, advocating for the strengthening and expansion of effective and sustainable volunteer support services across Victoria, regionally and locally.

Objectives

- To inform and advocate to the government and other organisations on matters pertaining to volunteering.
- To promote and uphold the principles and definition of volunteering as defined by Volunteering Australia.
- To support members through information sharing and mentoring to build on our collective skills, knowledge, resources and expertise.
- To source funding and other resources to build the capacity and activities of the network.

Volunteering Victoria holds the only permanent membership of the Executive and acts as Secretariat for the VVSN.

Over 2017 – 18 the VVSN has been working to assist members with advocacy around the Volunteer Management Activity and reporting requirements from the Department of Social Services

The VVSN has also produced an outcomes framework that will allow the sector to more consistently measure impact.

Leadership in Volunteering Special Interest Group

Facilitated by Volunteering Victoria, the Leadership in Volunteering SIG assists Leaders in Volunteering to:

- Protect the integrity of volunteering in our organisations and communities
- Advocate for the respect, rights and interests of Managers and Leaders of Volunteers
- Act as stewards of volunteering, ensuring volunteering remains true to the spirit and intent of the volunteering and is not misused.
- Identify current and emerging research, issues and trends of relevance to Leadership in Volunteering, and analysis of their impact.

Advocate for the professionalism of Managers and Leaders of Volunteers through the provision of:

1. Appropriate accreditation and recognition programs
2. Training, professional development and leadership activities
3. Policy positions, information and resources which promote a formidable, fearless, and inclusive voice for volunteering
4. Continuous improvement initiatives and effective utilisation of resources
5. Identifying current and emerging research, issues and trends of relevance to Leadership in Volunteering, and analysis of their impact.

Inclusive Volunteering Special Interest Group

The meetings provide a platform for Volunteering Victoria to collaborate with organisations which are working with volunteers from a diverse background as well as share information, programs and projects that are of interest to others.

Employee Volunteering Special Interest Group

In its fourth year, the Employee Volunteering Special Interest Group (SIG), meets quarterly and has grown to 45 member registered to attend with 60 participants at meetings.

Highlights for the year included members contributing to the Group by sharing their own innovations (knowledge sharing) and in-house departments, such as a presentation on Preotyping from RAVC, and writing an outstanding volunteer advertisement to entice interest from SEEK.

Justice Connect – Not-for-profit Law

Volunteering Victoria has an ongoing multifaceted partnership with Justice Connect. The three major areas of partnership between Volunteering Victoria and Justice Connect are:

Resources – Volunteering Victoria plays a key role in identifying challenges to the volunteering sector that would benefit from legal resources being developed. Justice Connect then creates and publishes the appropriate resources.

Referrals – Volunteering Victoria refers any and all legal enquiries to the extensive set of resources developed by Justice Connect. These resources include the managing volunteers and working with other organisations.

Pro Bono Support – Justice Connect finds suitable partners for the provision of pro bono legal support for Volunteering Victoria. An example of this is the extensive legal work done for Volunteering Victoria's MSEV and HelpOUT programs.

Volunteering Australia and other State/Territory Peaks

Volunteering Victoria enjoys a strong relationship with Volunteering Australia and its network of State/Territory volunteering peak organisations.

In the last 12 months, the network met regularly to drive a shared agenda towards innovations in volunteering, sector leadership and to address national volunteering challenges and opportunities through a mixture of policy, advocacy and the distribution of vital services. This includes employing a coordinated approach in the promotion of best practice volunteer management, training, and resource development, to grow a culture of giving in Australia.

Notably, Volunteering Victoria strongly supported Volunteering Australia's successful Tower of Strength campaign, which resulted in the retention of designated funding for Volunteering Support Services until 30 June 2021. VV also assisted Volunteering Australia to shift to a skills-based governance model, with the outcome of this work to be realised in the 2018/19 financial year.

Federal Government

We continue to undertake activities funded by three grants from the Commonwealth Department of Social Services for the provision of volunteer support and referral services in inner city Melbourne and Gippsland.

State Government

Our strong partnership approach to working with the Volunteering team within the State Department of Health and Human Services continues to yield many positive outcomes. DHHS funding has allowed us to ensure State-wide work supporting sector development, managers of volunteers, leadership networks, SIGs, and policy and fact sheets.

Additionally, we appreciate the work of DHHS during the final stages of the HelpOUT and MSEV projects. Their on-going support and commitment to this work meant we were able to successfully hand back this important work at the end of our funded period.

HelpOUT and Managers of Spontaneous Emergency Volunteers (MSEV) program

Volunteering Victoria's HelpOUT emergency volunteering service was initiated in July 2015, with time-limited pilot funding through the Commonwealth government's Natural Disaster Resilience Grants Scheme, and went live in February 2016. The initiative aimed to improve the coordination and management of spontaneous emergency volunteers through a recruitment, coordination and management service.

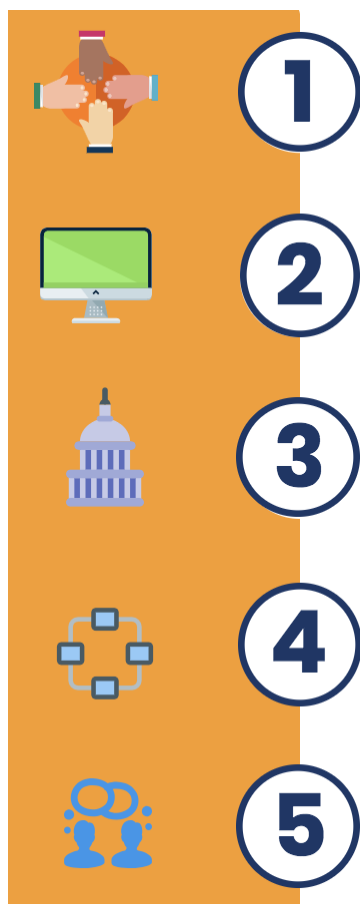
HelpOUT, including the Managers of Spontaneous Emergency Volunteers (MSEV) program, aimed to complement and support the vital role of state and local government in emergency management by capturing and better managing spontaneous volunteer offers, freeing up other resources in the immediate aftermath of an emergency.



As of November 2017, Volunteering Victoria was informed that the NDRGS, which was used to support the HelpOUT service for two years, was no longer available. Regrettably, Volunteering Victoria is no longer able to support the delivery of the HelpOUT service.

During the first half of 2018 Volunteering Victoria was supported by Department of Health and Human Services (DHHS) to manage a planned transition of HelpOUT and the MSEV programmes.

In June 2018, Volunteering Victoria presented the following recommendations to the Department of Health and Human Services:



Local community

In line with the Emergency Management Reform White Paper, the best response to an emergency remains the local community and its assets and capabilities.

Online portal

There is a clear and present requirement to support communities in their disaster response efforts by supplying an online portal which allows spontaneous volunteers to be directed somewhere to register in the event of an emergency.

Government department support

One government department must take responsibility for and provide the state-wide infrastructure and capacity building for supporting communities to respond to spontaneous volunteers.

Utilise network capabilities

Utilise the networks and capabilities developed through the HelpOUT and MSEV pilot projects through a community- based and community contextualised program building the capability and capacity of local governments and community- based volunteer involving organisations through network building and training.

Volunteering Victoria's integral role

Volunteering Victoria, as the peak body is uniquely placed to be the voice of community volunteering at the emergency services table including the Volunteer Consultative Forum and regional emergency management planning committees.

Melbourne Study LIVE volunteers

Study Melbourne LIVE Volunteers was a year-long pilot project to explore volunteering by international students with community-based organisations across Victoria.

The program was supported under the Study Melbourne Lead, Intern, Volunteer and Experience (LIVE) initiative, which seeks to enhance the experience of international students.



Key outcomes

related to student experience

- Increased awareness and capacity of six educational institutions, 17 volunteer-involving organisations to support and facilitate volunteering by international students.
- Over 210 students reporting increased awareness of volunteering or increased confidence to apply for a volunteer role.
- 396 instances of connection between international students and volunteering, with overwhelmingly positive experiences.
- Deeper understanding of the needs of international students in terms of community-based volunteering, and how these can be met by volunteer-involving organisations and educational institutions.
- A collection of inspirational stories of volunteering by international students

Key findings

Related to student engagement

1. Volunteering

International students want to volunteer.

2. Helping communities

International students are actively taking part in volunteering in the community.

3. Employability

Volunteering supports international students to develop employability skills, and increase social connectedness.

4. Cross-cultural and language skills

VIOs benefit from engaging international students as volunteers with unique skills and abilities especially related to cross-cultural understanding and language skills.

5. Experience

Where international students do volunteer, their experiences are overwhelmingly positive.

6. Raising awareness

Preparing international students to volunteer can enhance their experience through raising awareness and building confidence.

7. Rights and responsibilities

Student experience of volunteering is impacted by concerns about rights and responsibilities of volunteers in Australia, particularly the right not to be exploited.

8. Diversity of approach

Connecting international students with volunteering opportunities requires a diversity of approaches.

9. Educational institutions

Educational institutions can play a key role in connecting international students to volunteering opportunities.

10. Raising awareness

VIOs perceive that their volunteer programs need to be more flexible to accommodate international students.



Sharing our message

Volunteering Matters eBulletin

Our monthly Volunteering Matters eBulletin, which provides a round-up of news, activities and recent information on all things volunteering, has increased its subscriber base over the past 12 months from 2,233 to 2,371. Its average open rate of 25.3% is above the industry average of 25.1%, as is its click-through rate of 10.1%, compared to the industry average of 2.8%.

Professional Development Bulletin

Sent monthly, our Professional Development Bulletin highlights upcoming events and workshops. Open rate averages at 49.5% and click-through rate averages at 9.6%



Media Relations

Volunteering Victoria continues to develop its approach to media relations with an enhancement of the media section of the website. Media outlets are now able to download not only media releases but accompanying resources such as photos and web graphics to support various campaigns or events.

We distributed 13 media releases this year on topics such as the HelpOUT program and launch, Rosemary Joiner's appointment and the new definition of volunteering. In addition to our media releases we published an opinion piece on the proposed Federal Government intern program and a media statement on the rights of emergency service volunteers.

Sponsors & supporters

The 2017 Volunteering Victoria State Awards were sponsored by Seek Volunteer, the Department of Health and Human Services, the President of the Legislative Assembly and the Speaker of the House. We would like to take this opportunity to acknowledge their contributions for making these awards possible.

We would also like to acknowledge the ongoing support of Helen Macpherson Smith Trust and Perpetual.



Australian Government

Department of Social Services



Helen Macpherson Smith Trust



In kind support

We acknowledge the contributions of the Parliament of Victoria, in particular The Hon. Bruce Atkinson MLC, President of the Legislative Council and The Hon. Colin Brooks MP, Speaker of the Legislative Assembly.

Thank you to photographer Frank Amato, for his ongoing support of Volunteering Victoria.

We place great value on our relationships across the private, community and government sectors in supporting our many achievements that have been built on these strong partnerships.

We would like to thank the following organisations for their in-kind support:

- NAB
- RMIT University
- Australia Red Cross
- CisVIC
- RACV
- CQUniversity Australia
- Royal women's hospital
- Monash College
- Emergency Management Victoria
- Volunteering Geelong
- Bernadette Northeast – Volunteer CONNECT

Our members

A

Abbeyfield Australia Ltd
ACCESS Ministries (Korus Connect)
Adam Beames
Albury Wodonga Volunteer Resource Bureau Inc.
Alfred Health
Alice Garrick
Amanda Everton
Amberlie Jane
AMES Anchor Inc.
Andrea Fitzgerald
Andrew Coghlan
Angela Seach
Anglicare Victoria
Anna Ballinger
Anthony Garnham
Anthony Warren
ANZ Australia
Ardoch Youth Foundation
Aspergers Victoria
Asylum Seeker Resource Centre (ASRC)
Austin Health
Australian Air League Inc - Victoria
Australian Centre for the Moving Image (ACMI)
Australian Croatian Community Services
Australian Multicultural Community Services
Australian Red Cross
Australian Volunteers International

B

Banksia Palliative Care Service
Banyule City Council
Baptcare
Bayside City Council
Bayside Community Information & Support Services Inc
Bendigo Health
Bendigo Volunteer Resource Centre
Bethany Community Support
Bicycle Network
Bicycle Recycle Shed
Big Brothers Big Sisters Australia
Big Group Ltd BirdLife Australia
Birth for HumanKIND
Blue Cross Community Care Services
BluEarth Foundation
Boroondara Aged Services Society (BASS Care)
Boroondara Volunteer Resource Centre
Bradley Smith
Briare McElhone
Bridges Connecting Communities Ltd
Brimbank City Council

Bronwen Clark

Brotherhood of St Laurence
Buloke Shire Council

C

Calvary Health
Care Bethlehem
Camcare Inc
Campaspe Primary
Care Partnership
CanTeen
Carlton Neighbourhood Learning
Centre
Caroline Chisholm Society
Carringbush Adult Education
Castlemaine Health
CatholicCare
Centre for Multicultural Youth
Centre for Participation
Chelsea Men's Shed Inc.
Churches of Christ in Queensland
City of Ballarat
City of Casey
City of Greater Bendigo
City of Greater Dandenong
City of Kingston
City of Melbourne
City of Monash
City of Moreland
City of Port Phillip
City of Whitehorse
City of Wodonga
City of Wyndham Cobaw
Community Health Service
Cohealth
Colac Area Health
Communitier
Community Information & Support Victoria (CISVic)
Community Information Glen Eira Inc
Con O'Brien
Connect Health & Community (formerly Bentleigh Bayside Community Health)
Connie-Marie Caligiuri
Conservation Volunteers Australia
Coonara Community House (Volunteer for Knox)
Council on the Ageing Victoria (COTA)
Counterpart (formerly Breacan)
Country Fire Authority (CFA)
Court Network Inc.
CQUniversity Australia
Cranbourne Information & Support Service Inc Creative Partnerships Australia
CrimCheck Ltd
Croatian Catholic Welfare
Crohn's & Colitis Australia
Cystic Fibrosis Community Care (CFCC)

D

Dallas Beeston
Dan Gray
Dandenong Neighbourhood House
Danine Bourke
Deaf Children Australia
Deakin University - Faculty of Business and Law
Deakin University - Geelong Campus
Dean Gray Dementia Australia (formerly Alzheimer's Aust)
Diabetes Victoria
Diamond Valley Community Support
Diaspora Action Australia
Doncare - Volunteering in Manningham
Donwood Community Aged Care Services Inc
Doron Kollan
Dorothy Impey Home
Doug Robinson
Doveton Neighbourhood Learning Centre Inc
DPV Health (formerly Dianella Health)
Drysdale Community Church Inc.

E

EACH
East Burwood UnitingCare Centre
Eastern Health
Eastern Volunteers
EdConnect Australia
Elizabeth Lund
Emily Laurie
Emily Murphy
Emma Short
Epilepsy Foundation
Ermha Limited
Extended Families Australia Inc

F

Fairview Homes for the Aged Inc
Family Access Network
Family Care Inc
Fareshare
Fernlea House Inc
Fishcare Victoria
Fitted for Work
Fitzroy Legal Services
FoodBank Victoria
Friends Getting Together
Froniditha Care
Fusion Oakleigh Youth and Community Centre

G

Gateway Community Services
Gateway Industries Inc.
Gaye Witney
Geddup

Geelong Gallery

Gellibrand Community House
Genetic Support Network of Victoria
Geoff Sharp
Gippsland Farmer Relief Incorporated
Girl Guides Victoria
Glenelg Shire Council
Global Vaddo Charity
Golden Plains Shire Council
Goulburn Valley Hospice Care Service Inc
Grampians Community Health Centre
Greater Shepparton City Council
Greyhound Racing Victoria
GriefLine Community & Family Services Inc.
Guide Dogs Victoria Gymnastics Victoria

H

Habitat for Humanity Australia (Victoria)
Happy Brain Education
Harm Reduction Victoria
Hazara Australian Community Association of Victoria
Hazel Cleary
Healesville Interchurch Community Care Inc
Heide Museum of Modern Art
Heidelcare Hepburn Health Service
Hepburn Shire Council
Hobsons Bay City Council
Hobsons Bay Community Information Centre
Holy Fools Inc
Hume City Council
Huntington's Victoria

I

Impact Volunteering
Inclusion Melbourne Inc.
Interchange Outer East
Interchange Western

J

Jacoba Henning
Jane Taylor
Jewish Care (Victoria) Inc
Jimmy Marinas
Joanne Trickey JoCare
John Pastorelli
Julie Leonidas

K

Karingal St Laurence
Karolina Sevcikova
Keep Victoria Beautiful
Keira McDonagh
Kelly Busfield
Kingslake Ranges
Neighbourhood House
Knox City Council

L

La Trobe City Council
 La Trobe Community Health Service
 La Trobe University Student Union Inc.
 Land of Welcome
 Launch Housing
 Laverton Community Centre
 Leadership Victoria
 Lentara UnitingCare
 Lentil As Anything Ltd
 Leongatha Community House Inc
 Leonie Lockstone-Binney
 LGBTIQ - Support & Protection Services Inc.
 Life's Little Treasures
 Limbs 4 Life Inc
 Link Community Transport
 Living Learning Pakenham Inc.
 Lort Smith Animal Hospital
 Luci Mumme
 Lynne Williams

M

Maelor Himbury
 Maeve McNelis
 Make A Difference Dingley Village Inc
 Make a Wish Foundation of Australia
 Mallee Track Health and Community Service Manheim
 MannaCare
 Maribyrnong City Council
 Mark Bamford
 Marney Phillips
 Marriott Support Services
 Megan Cassar
 Melba Support Services
 Melbourne City Mission Inc (Head Office)
 Melbourne Fashion Festival Ltd
 Melbourne Legacy
 Melbourne Water
 Mercy Connect Ballarat
 MHA Care
 MiCare (formerly New Hope Foundation)
 Mind Australia
 Mitchell Shire Council
 MND Motor Neurone Disease Vic
 Moira Shire Council Monash College
 Monash Health
 Monash University
 Monash University Student Union Caulfield Inc (MONSU)
 Moonee Valley City Council
 Mordialloc Community Centre
 Multiple Sclerosis Limited
 Museum of Australian Democracy at Eureka (M.A.D.E)
 Museums Victoria

N

National Australia Bank

National Council of Jewish Women Victoria
 National Sports Museum Ltd (Melbourne Cricket Club)
 National Stroke Foundation
 National Trust of Australia
 National Vietnam Veterans Museum
 Neighbourhood Watch Victoria
 Nillumbik Shire Council
 North Melbourne Language and Learning
 North Richmond Community Health Centre
 Northeast Health Wangaratta
 Northern Health Numurkah District Health Service

O

Office of the Public Advocate
 Old Treasury Building
 On My Feet Ltd
 Open Table Origin Foundation (QLD)
 Outlook (Vic) Inc
 Ovarian Cancer Australia

P

Palliative Care South East
 Palliative Care Victoria Inc
 Pancare Foundation Inc.
 Parks Victoria
 People Outdoors
 Perinatal Anxiety and Depression Australia (PANDA)
 Phillip Island Nature Parks
 Pinarc Disability Support
 Playgroup Victoria
 PMI Victorian History Library
 Polish Community Council of Victoria
 Public Records Office Victoria
 Puffing Billy Railway

Q

Quambatook Community Resource Centre

R

Reclink Australia
 Red Nose
 Richard Blakeman
 RMIT University
 Road Trauma Support Services Victoria
 Robert Wagner
 Robinson Reserve
 Neighbourhood House
 Robyn Rose
 Ronald McDonald House Monash
 Ronald McDonald House Parkville
 Rose Herben
 Rosheen Arthur
 Royal Agricultural Society of Victoria
 Royal Automobile Club of Victoria (RACV)
 Royal Botanic Gardens Melbourne

Royal Freemasons Ltd
 RSL Inc. VIC Branch
 RSPCA (Victoria) Inc

S

Sacred Heart Mission
 Sailors with Disabilities Inc
 Salvation Army - Westcare
 Samarinda Ashburton Aged Services (SAAS)
 Sandown Cobras Football & Netball Club Inc
 Sands Australia
 Save the Children Australia
 Scouts Victoria
 Seaworks Foundation
 SEEK Limited
 Shrine of Remembrance
 Solve Disability Solutions
 South East Community Links Inc
 South East Volunteers
 South Gippsland Shire Council
 Star Health Group
 State Library of Victoria
 STEM Professionals in Schools (SISVIC)
 Story Dogs
 Sunassist Volunteer Helpers Inc
 Sunbury Community Health
 Susan Jakob
 Swan Hill Neighbourhood House
 Switchboard

T

Talia Holloway-Roden
 TarraWarra Museum of Art
 Telco Together Foundation
 Telstra
 Temple Society Australia
 Tessa Fiskien
 The Centre for Continuing Education
 The Compassionate Friends Victoria Inc.
 The Good Samaritan Inn
 The Holland Foundation
 The Johnston Collection
 The Lost Dogs Home
 The Portsea Camp
 The Royal Children's Hospital Foundation
 The Royal Melbourne Hospital
 The Royal Victorian Eye & Ear Hospital
 The Royal Women's Hospital
 The Salvation Army
 The Summit (Impact Project)
 The Tipping Foundation
 The Winged Horse Equine Welfare Inc
 Timboon and District Healthcare Service
 Toyota Australia
 Transgender Victoria
 Traveller's Aid Australia
 Trentham Neighbourhood House

U

U3A Network Victoria
 United Way Ballarat
 Uniting AgeWell
 Uniting Vic Tas
 UnitingCare Geelong
 University of Melbourne
 University of Melbourne Student Union (USMU)

V

VACRO-Victorian Association for the Care & Reset
 Variety the Children's Charity
 Very Special Kids
 Victorian AIDS Council
 Victorian Immigrant & Refugee Women's Coalition
 Victorian State Emergency Service
 Villa Maria Catholic Homes
 VincentCare Victoria
 Vision Australia
 Visit Ballarat
 Volllie
 Volunteer CONNECT (Volunteering Warrnambool)
 Volunteer West
 Volunteering Geelong
 Volunteering Mornington Peninsula

W

Water Polo Victoria
 Wellways
 Western Emergency Relief Network
 Western Health
 Whittlesea Community Connections
 WIRE Women's Information and Referral Exchange Inc
 Wonthaggi Neighbourhood Centre
 Woodend Neighbourhood House
 Work For The Soul
 WorkSafe Victoria
 WorldSkills Australia

Y

YACVic - Youth Affairs Council of Victoria
 Yarra Plenty Regional Library
 Yarra Ranges Shire Council
 YMCA Victoria
 Your Community Health (formerly Darebin)

Z

Zoos Victoria

Summary of accounts

Statement of profit or loss and other comprehensive income

For the year ended 30 June 2018

	Note	2018 \$	2017 \$
Revenue	3	871,403	1,338,160
Expenses			
Employment related expenses		(757,254)	(863,064)
Marketing, Training and program expenses		(74,800)	(182,533)
Office and Premises expenses		(63,957)	(64,806)
Travel, Accommodation and Meeting expenses		(11,118)	(26,404)
IT and Communication expenses		(30,914)	(50,423)
Finance and Membership expenses		(10,272)	(13,607)
Depreciation expense	4	(33,268)	(16,617)
Current Year Surplus / (Deficit)		(110,180)	120,706
Surplus for the year attributable to the members of Volunteering Victoria Inc.	13	(110,180)	120,706

Statement of financial position

For the year ended 30 June 2018

	Note	2018 \$	2017 \$
Assets			
Current assets			
Cash and cash equivalents	5	230,500	402,350
Trade and other receivables	6	47,912	9,132
Inventories		-	1,236
Other current assets	7	-	121,813
Total current assets		<u>278,412</u>	<u>534,531</u>
Non-current assets			
Property, plant and equipment	8	<u>7,637</u>	<u>36,575</u>
Total non-current assets		<u>7,637</u>	<u>36,575</u>
Total assets		<u>286,049</u>	<u>571,106</u>
Liabilities			
Current liabilities			
Trade and other payables	9	45,069	83,076
Revenues received in advance	10	70,702	143,224
Accrued expenses		-	40,690
Employee benefits	11	5,000	28,658
Total current liabilities		<u>120,771</u>	<u>295,648</u>
Total liabilities		<u>120,771</u>	<u>295,648</u>
Net assets		<u>165,278</u>	<u>275,458</u>
Equity			
Retained surplus	12	<u>165,278</u>	<u>275,458</u>
Total equity		<u>165,278</u>	<u>275,458</u>

Volunteering Victoria Inc.

Independent auditor's report to members

Report on the Audit of the Financial Statements

Opinion

We have audited the financial report of Volunteering Victoria Inc. (the Association), which comprises the statement of financial position as at 30 June 2018, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and officers' declaration.

In our opinion, the accompanying financial report presents fairly, in all material respects, the financial position of the Association as at 30 June 2018, and its financial performance and its cash flows for the year then ended in accordance with Associations Incorporations Reform Act 2012.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Association in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter – Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist Volunteering Victoria Inc. to meet the requirements of the Associations Incorporations Act Reform Act 2012. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

CHARTERED ACCOUNTANTS & ADVISORS

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Melbourne VIC 3000

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williambuck.com



William Buck Audit (Vic) Pty Ltd
ABN: 59 116 151 136



C. L. Siddles
Director

Melbourne: 19th September 2018

