

# Volunteering Victoria 2016-17 Annual Report Summary

The Power of Association



**Volunteering Victoria**



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*Through our dynamic and transformative leadership we will promote and build a vibrant, prosperous and strong volunteering community that is inclusive, respected and sustainable.*

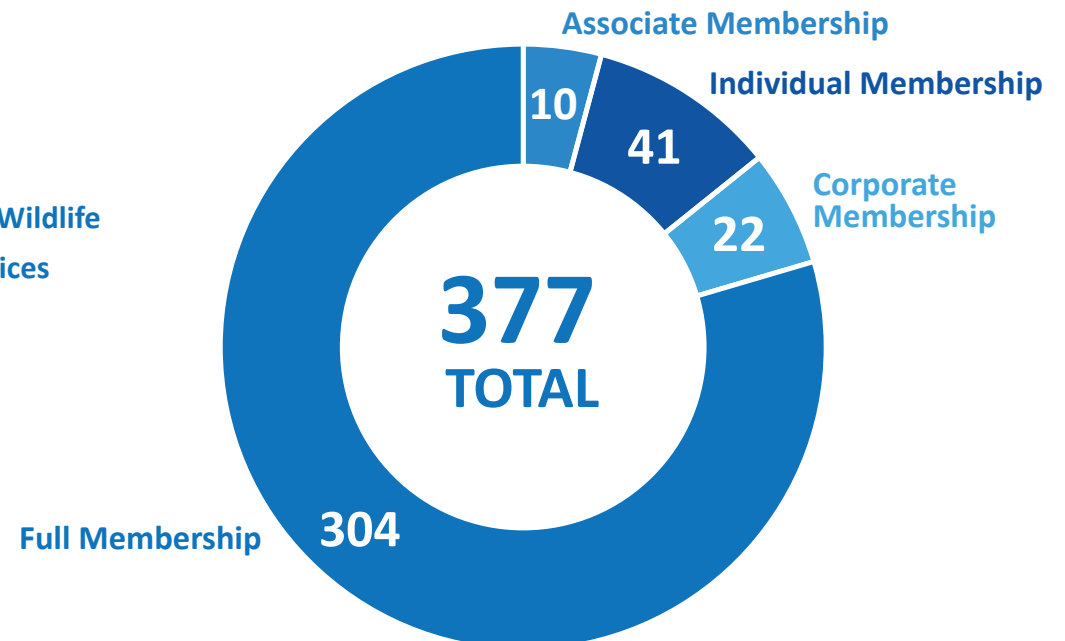


# Membership



## Membership by sector

129	Social & Community Services	7	Religious
72	Health	6	Environment & Wildlife
29	Local Government	3	Emergency Services
19	Volunteer Services	41	Individual
15	Culture & Arts	22	Corporate
13	Education & Training	3	Other
11	Sport & Recreation		
7	Animal Welfare		

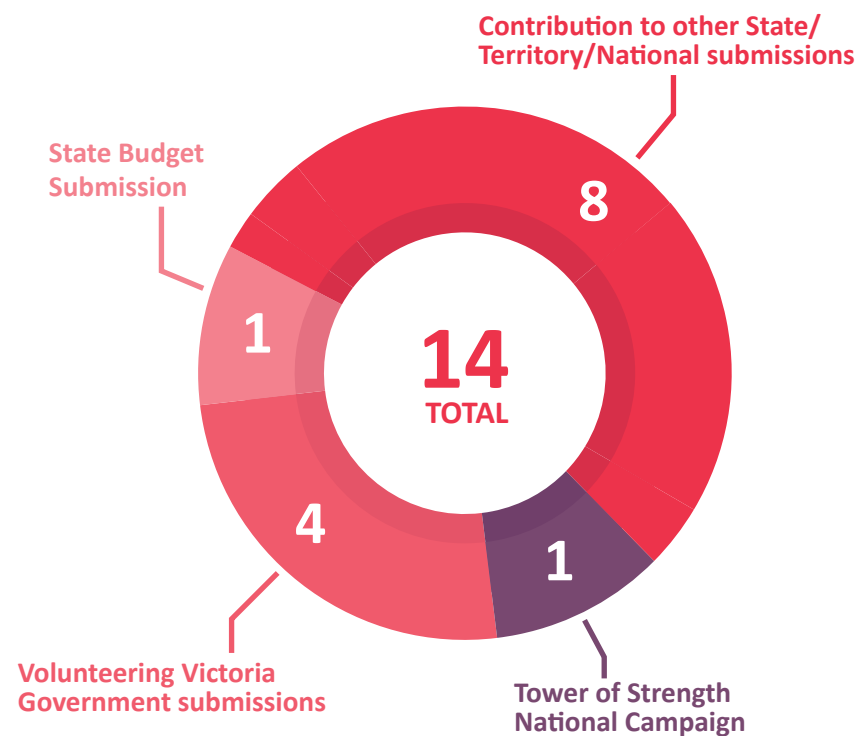


## Policy & Advocacy



- 4 Volunteering Victoria Government submissions
- 8 Contribution to other State/Territory/National submissions
- 1 State Budget Submission
- 1 Tower of Strength National Campaign

14 TOTAL



**3** Volunteering Victoria  
Research Rountables

**3** Volunteering Victoria  
Research Projects

**2** ARC Research Projects  
(with university partners)

## Networks & Advisory Groups

Corporate Volunteering Special Interest Group  
Cultural Volunteer Managers Network  
Leaders of Health Volunteer Engagement (LOHVE)  
Leadership in Volunteering Special Interest Group  
Local Government Professionals Volunteering Network  
Melbourne City Network of Volunteer Managers  
Multicultural Volunteering Special Interest Group  
National Disability Insurance Scheme Volunteering Advisory Group  
Op Shop Managers Network  
State Conference Advisory Committee  
Victorian Volunteer Support Network (VVSN)

## Partnerships & Collaboration

Australian Red Cross  
Community Information and Support Victoria (CisVic)  
CQU University  
CUBE Group  
Deakin University  
Ducere Global Business School  
Justice Connect  
La Trobe University  
Maddocks  
Melbourne Institute of Technology (MIT)  
Monarch Institute  
Resilient Melbourne  
Royal Melbourne Institute of Technology University  
SEEK  
The Centre for Volunteering  
Volunteering Australia  
Volunteering & Contact Australian Capital Territory  
Volunteering Queensland  
Volunteering South Australia & Northern Territory  
Volunteering Tasmania  
Volunteering Western Australia

Corporate Volunteering

128

Participants

18

Corporate consultants/  
presentations

9

Team volunteering projects

5

Events

HelpOUT - Spontaneous  
Emergency Volunteering

HelpOUT  
Volunteers registered

2,401

71

Managers of  
Spontaneous Emergency  
Volunteers (MSEVs)

4

MSEV  
Training Sessions

## Professional Development

## Volunteering Support Services

### Participant rating

45% excellent  
52% very good



Volunteers and managers  
of volunteers trained



Individuals assisted  
towards volunteering



Community organisations or  
agencies assisted



Participant  
satisfaction  
rating 82.72%

## Major Events



### Number of Participants

- 127** National Volunteer Week Event
- 111** Multicultural Volunteering Conference
- 85** Annual General Meeting and Forum



### State Awards

Nominations	46
Finalists	19
Award categories	7
Participants at Ceremony	79

# State Conference



Participants	326
Presenters	70
Volunteers Forum participants	31
Concurrent sessions	17
Plenary sessions	9
Exhibitors	8



Participant rating  
4.1 out of 5



increased by 18%



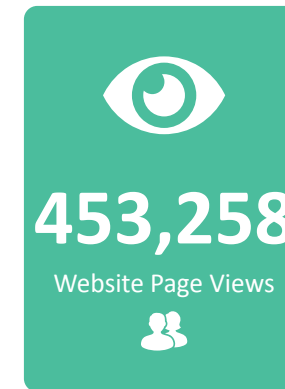
increased by 11%



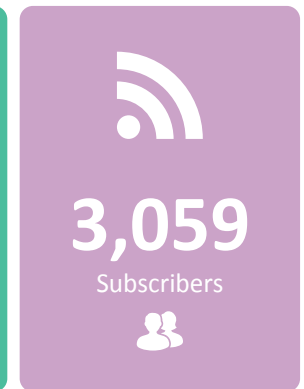
increased by 48%



increased by 26%



increased by 121%



increased by 29%

## Device category



Tablet  
(11,878 / 8.19%)



Desktop  
(97,099 / 66.96%)



Mobile  
(36,060 / 24.86%)

## Split of returning v's new visitors

104,075 71.76%

New

40,962 28.24%

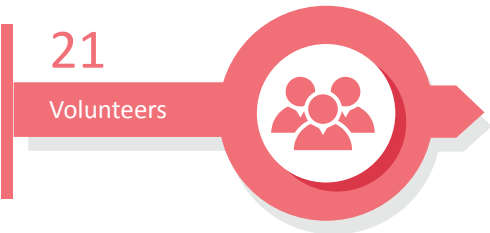
Returning

# Volunteering Victoria Volunteers



## Contribution areas

Research, Business Evaluation, Customer Service, Event Management, Administration Support, Database Administration



## Volunteering Victoria Volunteers

Alice Wilson	Hazel Maynard	Muthu Pannerselvam
Anna Cairo	Ish Rashad	Myra Foley
Asfia Tauseef	Kay Feain	Rachael Parker
Danielle Whelan	Kelvin Oxwell	Rebecca Miselowski
Desally Walliker	Lesley Rosenthal	Ros Williamson
Garry Stephenson	Matthew Butera	Rubal Vinaik
Gina Cotel	Michele Richter	William Kevin

## Volunteering Victoria Staff

Sue Noble - Chief Executive Officer  
 Abigail Elliott - HelpOUT Manager  
 Alison Duff - HelpOUT Coordinator  
 Amanda Everton - Professional Development & Events Manager  
 Anne McGenniss - Professional Development Facilitator & Consultant  
 Christine Paterson - Marketing & Business Development Manager  
 Danielle Whelan - Membership and Policy Assistant  
 Dominic Szeker - Policy & Advocacy Officer  
 Emily Flores - Manager Marketing & Fundraising  
 Emma Sharp - Special Projects Manager  
 Georgie Smith - Graphic Designer  
 Geraldine Quinn - Membership Coordinator  
 Helen Kierce - Project Manager – 2017 State Conference  
 Hazel Maynard - Professional Development Trainer & Consultant

Ish Rashad - HelpOUT Coordinator  
 Kate Randall - SEV G21 Project Manager  
 Kerry Wong - Professional Development & Events Manager  
 Lisa Barrow - Membership & Office Coordinator  
 Marijke Fotia - HelpOUT & MSEV Relationships Coordinator  
 Meghan Hopper - Senior Policy Officer  
 Patricia Lopez - HR & Office Coordinator  
 Peter Giles - Marketing Communications & Fundraising Manager  
 Rosemary Joiner - Community Engagement Coordinator  
 Roz Wollmering - Member & Corporate Relations Manager  
 Sarah Lean-Jones - Project Officer  
 Shelley Falzon - Senior Events Coordinator  
 Sofie Anselmi - Community & Student Engagement Manager  
 Steve Morris - Finance Manager  
 Susanne Meier - Finance Manager

## Board of Directors 2016 - 2017

<b>Angela Seach</b>	Chairperson; Elected Chairperson: AGM 2016
<b>Robyn Rose</b>	Retired: AGM 2017
<b>Bronwen Clark</b>	Appointed 1 July 2016
<b>Dallas Beeston</b>	Appointed 6 July 2016
<b>Andrew Coghlan</b>	Elected: AGM 2016
<b>Luci Mumme</b>	Casual Vacancy Appointee 1 May 2017
<b>Con O'Brien</b>	Casual Vacancy Appointee 1 May 2017
<b>Elizabeth Hopkin</b>	Resigned: 11 October 2016
<b>Julie Pettett</b>	Resigned: 14 December 2016
<b>Esis Tawfik</b>	Re-elected: AGM 2016; Resigned: 20 February 2017



## Revenue



**TOTAL**  
**\$1,338,160.00**

Government grants  
Program income  
Sponsorship  
Membership  
Other

\$878,843.00  
\$255,217.00  
\$101,166.00  
\$87,318.00  
\$15,616.00



## Our Purpose:

Through our dynamic and transformative leadership we will promote and build a vibrant, prosperous and strong volunteering community that is inclusive, respected and sustainable.

## Our Vision:

Resilient communities and empowered and active citizens through volunteering.

## Our Values:

### We are:

- Collaborative, supportive and inclusive
- Innovative, flexible and proactive
- Transparent, accountable and professional

### Strategic Themes:

We will achieve our purpose and vision by continuing to build and invest in a compelling value proposition, and focusing on the following strategic themes that underpin all our objectives and initiatives. We will:

- Build and strengthen a vibrant, diverse, satisfied and growing membership and network of stakeholders that is truly representative of the entire Victorian volunteering community
- Facilitate an innovative and collaborative approach to develop and deliver our policy and advocacy priorities, and quality programs and resources to support the growth and empowerment of the volunteering community
- Demonstrate and support the delivery of marketing and business development excellence.

*With thanks to our staff, skilled volunteers, Board members and corporate partners for their support, passion, expertise and commitment over the past 12 months.*

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ABN 79 378 017 212 Volunteering Victoria is endorsed as a Deductible Gift Recipient (DGR)

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