



# annual REPORT 2019

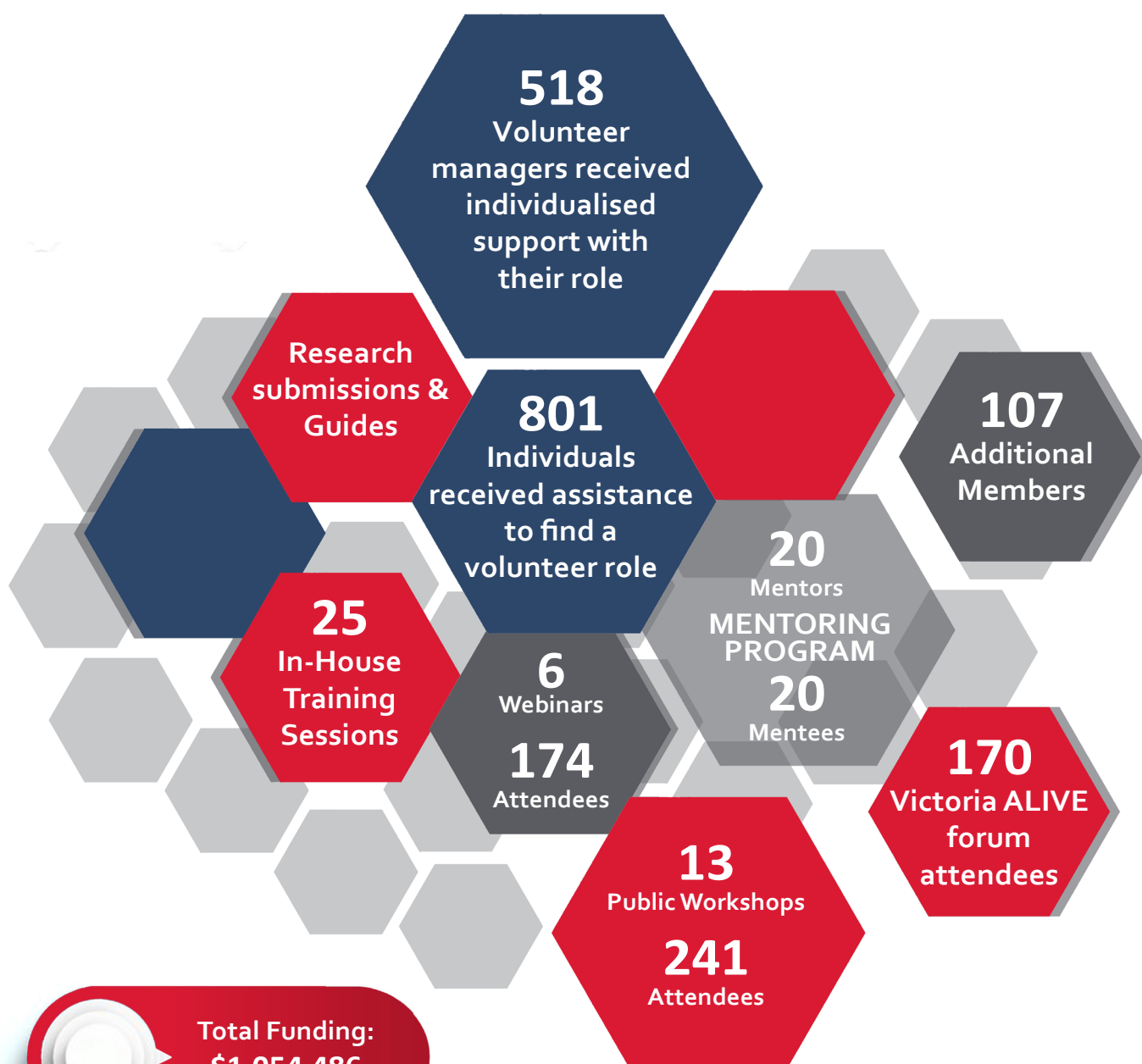
volunteering  
VICTORIA

**We promote and  
build a vibrant,  
strong volunteering  
community that is  
inclusive, respected  
and sustainable**



**annual  
REPORT 2019**

# Our year at a glance



**Total Funding:**  
**\$1,054,486**

**Total Members:**  
**412**

"I thank the Board of Volunteering Victoria for their leadership and vision"

*Anthony Carbines, Parliamentary Secretary for Carers and Volunteers*

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# Message from Chair & CEO

Volunteering Victoria took a significant step forward in securing its future this year.

Board and Staff members demonstrated their resiliency and ability to reimagine value to members and funders by energising, enhancing and connecting people and programs in line with our strategic and operational priorities.

Our message this year uses the same theme as our State conference to share with you how our Board and staff worked to promote and build a vibrant, strong volunteering community that is inclusive, respected and sustainable.

## Energising

The Board's release of the 2019-2021 Strategic Plan was received very well. Members have reported their connection with the ambitious agenda to transform volunteer management and volunteering into the next decade. This work was commensurately supported by the modernising of our logo, website and general look and feel, aligning more closely with Volunteering Australia and the network of State Peaks.

## Enhancing

We are proud of our reputation for quality services and products. Our Victoria ALIVE project advanced the inclusion narrative in the volunteering space by providing very popular engagement opportunities. Our annual awards shine brightly as the benchmark for excellence in volunteer programs and services, which get more competitive each year. Our training achieved excellent feedback on meeting the variety of needs, skills and attributes of contemporary volunteer leadership.

## Connecting

Probably the highlight of the year's proceedings was our second State Conference. Two hundred and ninety seven people came together to share their expertise and energy at the Pullman Hotel. Speakers captivated the audience with their personal and professional development, ensuring attendees were able to maximise their time connecting with one another and our array of speakers.

Our AGM election special and National Volunteer Week events also enabled us to maintain our strong mutually beneficial relationships within the sector. In summary, we have achieved a great deal in the last 12 months and hope that you feel the same as you read through this year's Annual Report. Our fundamental commitment to being your State volunteering Peak means we are excited to be on this journey into the next stages of our Strategic Plan with you.

**Angela Seach** and **Scott Miller**  
*Board Chair*      *Chief Executive*



# Inside Volunteering Victoria

## Our Directors during 2018-19

Angela Seach Chairperson  
Andrew Coghlan  
Bradley Smith  
Bronwen Clark  
Con O'Brien  
Dallas Beeston  
Geoff Sharp  
Luci Mumme  
Kerry Uren  
Michael Wilson



## Our Staff during 2018-19

Camellia Sayed Marketing & Communications Officer  
Dominic Szeker Victoria ALIVE Project Manager  
Hazel Maynard Trainer & Consultant  
Helen Kierce Event Coordinator  
Ish Rashad IT Specialist  
Jenna Chia Victoria ALIVE Project Officer  
Kate Stuart Community Engagement Coordinator  
Lisa Barrow Business Manager  
Madeline Townsend Volunteer Engagement Officer  
Marnie Higgs Victoria ALIVE Communication  
& Stakeholder Coordinator  
Sara Sterling Sector Development Manager  
Scott Miller Chief Executive  
Steve Morris Finance Manager

Thank you to the many volunteers who offered their time, skills and enthusiasm with us over the last financial year.

## Our Volunteers & Students

Annie Jiang  
Darren Neilan  
Dominic Szeker  
Felipe Sebastian Escobar Toledo  
Gina Cotel  
Kelvin Oxwell  
Leanne Skipsey  
Marielle Lousie Cruz  
Myra Foley  
Rachel Swain  
Samantha Leong  
Sasha Nassrallah  
Taylor Lane  
Samuel Roberts



**14 Volunteers**  
At Volunteering Victoria

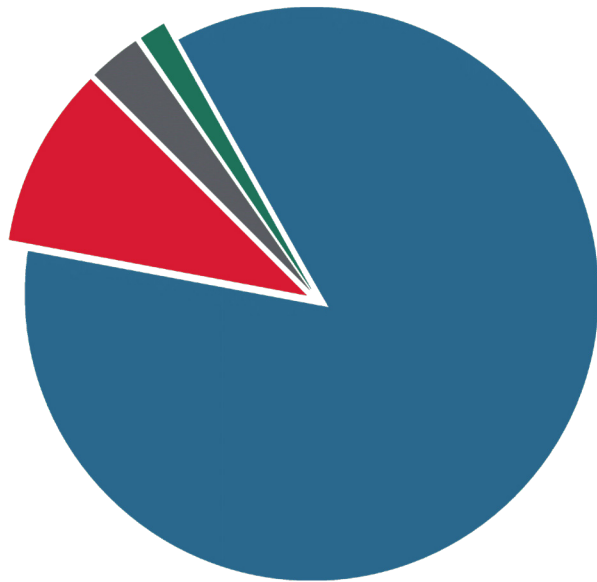


**1,620 Hours**  
Number of volunteer hours contributed

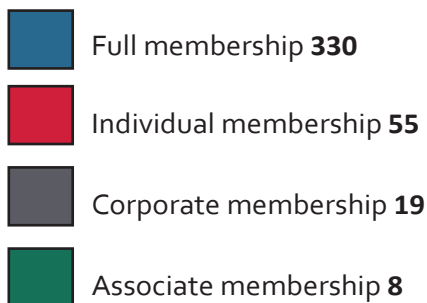


**\$68,040**  
Approximate value of volunteering contribution

# Our Members



Our membership number has increased over the last year, from 407 to 412 as of June 2019, with Community/Welfare Services the largest sector represented in our membership.



Industry Classification 2018-19	
Welfare/Community Services	107
Health	72
Individual Members	55
Local Government	28
Art Heritage & Culture	21
Disability Services	20
Volunteer Support Services	18
Corporate/Business	15
Aged Services	14
Parenting, Children & Youth	12
Education & Training	10
Sport & Recreation	10
Animal Welfare and Wildfire	8
Multicultural Services	8
Religion	8
Environment	6

# Policy & Advocacy

## Government Relations

Volunteering Victoria maintains strong government relations through its close relationship with the Parliamentary Secretary for Volunteers and the Volunteering team at the Department of Health and Human Services. Over the past year we delivered several important advocacy engagements, including our State Election Priorities document, Parliamentary Panel Discussion and State Budget document.

## State Election Priorities

In consultation with members, Volunteering Victoria invited feedback on the priorities that should be suggested on behalf of the sector. With over 40 submissions received, we carefully distilled ideas into five major calls for action:

1. A whole-of-government volunteering sector policy
2. A volunteering-specific portfolio
3. Making it easier to volunteer and to lead volunteers
4. Build capacity for volunteer management at the local level
5. Providing stronger protections for volunteers in State legislation, including:
  - i. Prioritising work towards a nationally consistent Working with Children scheme
  - ii. Volunteering should be specifically listed as a protected area of public life in the Equal Opportunity Act 2010 (Vic)
  - iii. The Wrongs Act (1958) should clarify different types of unpaid work and provide the same protections to other forms of unpaid worker participants, as traditional volunteers.

## Parliamentarian Panel Discussion

Through our relationships with Parliamentarians, Volunteering Victoria convened a very successful 2018 election discussion with four Parliamentary representatives at our AGM: Gabrielle Williams MLA (Labor Party), Cindy McLeish MLA (Liberal Party), Fiona Patton MLC (Reason Party) and Samantha Ratnam MLC (Greens Party).

When asked at the end of the Panel to offer one single pledge to the sector. Their responses were:

### Gabrielle Williams

"I will continue the work of the Minister Advisory Council for Volunteers, with a reinvigorated membership that will bring together representation from all government departments and the volunteering sector. Through this new body, we will develop and implement a new Victorian volunteer strategy - mapping a pathway through the challenges and opportunities the sector has identified."

### Cindy McLeish

"I will make sure that all areas of government are thinking about and promoting volunteerism and are also rapidly engaged in different forums and in National Volunteering Week."

### Fiona Patten

"I commit to have performance measures on how government supports volunteering, but also commit to promoting that volunteering is not only for the people receiving the services, but also how it is good for our community's health to volunteer."

### Samantha Ratnam

"I will commit to accountability and what has been talked about here and come back next year to further discuss how these commitments can be taken into action in parliament in Victoria."



## Fact sheets and Guides

Volunteering Victoria has developed 21 guides which were designed to assist the volunteering sector in best practice for setting up volunteer program.

Available Guides are listed below:

Confidentiality and Intellectual Property
Dealing with Conflict
Essential Volunteer Policies and Procedures
Health and Safety
Infographic: A visual guide to volunteering
Insurance and Liability
LGBTIQ Volunteers Inclusive Practice Guide
Managing Individuals from a CALD Background
Managing Volunteers for Retention
Money and Volunteers
Offsite Volunteering
Organisations and Legal Structure
Orientation for New Volunteers
Protecting Privacy for Volunteers
Recruiting Volunteers
Rights and Responsibilities of Volunteers
Sexual Harassment
The Principles of Volunteering
Virtual Volunteering
Volunteer Guide
Best Practice for Volunteer Programs

## State budget submission 2019-2020

The Volunteering Victoria State Budget submission called for State investment in volunteering aligned with our State Election Priorities and the incoming Andrews Labour government Party Platform 2018. In summary, we called for investment across the sector to fund outcomes that ensure our workforce of one million volunteers remains resilient and ready to respond to current and future trends and opportunities.

In summary, we sought funding for:

1. Subsidising/waiving police vetting fees
2. Building capacity in Victorian volunteer-involving organisations
3. Support technology platforms that assist in maximising volunteer effort
4. Funding Volunteering Victoria + the Victorian Volunteer Support Network to develop a toolkit of resources to assess the various ways of measuring impact
5. Funding Volunteering Victoria + Volunteer Support Organisations to develop training and resources for under-represented sectors (e.g. CALD, environment, sports, etc.) on strategies and systems to recruit and retain volunteers

## Federal and State Peak Partnerships

Volunteering Victoria enjoys a strong working relationship with Volunteering Australia and the State Peaks around Australia. With meetings held in Perth, Adelaide, Sydney, Canberra and Hobart, the energy for a strong and consistent message on federal issues is paramount to our success.



# Sector Development and Events

## In-House Training

Volunteering Victoria ran 25 in house training sessions and 13 Public workshops. Central to our value proposition in sector development is our broad real-world experience of programs and customised training, easily customisable to suit organisational needs.



Programs delivered in 2018/19 included:

- A – Z of Volunteer Management
- National Standards for Volunteer Involvement
- 3Rs Recruitment Retention and Recognition
- The Tuff Stuff – Volunteer Performance Counselling
- Coaching Volunteers through Organisational Change
- Navigating Professional Boundaries
- Volunteer Screening Deconstructed
- Values-Based Leadership

“After training I felt more confident and empowered in my role”

Participant, *Palliative Care Victoria training*

“The training was very beneficial. It provided a step-by-step approach and lots of interaction, opportunities to ask questions and share situations”

Participant, *Lort Smith Training*

## Mentoring Program

Volunteering Victoria’s Volunteer Managers Mentoring Program entered its fifth year, with 20 pairs of mentors and mentees across Victoria.

The program brings together experienced senior leaders of volunteers with entry-level managers of volunteers to assist newer volunteer managers to grow in their roles.

This program offers both professional and personal development opportunities for passionate individuals seeking to develop their skills and careers.

This year the program has 3 pairs in regional Victoria.



“I first joined the mentor program in 2018 and the experience was so enjoyable that I knew I had to be involved again in 2019.

My second year has proved to be a wonderful journey of self-discovery and learning for both myself and my mentee. Having the opportunity to share, provide support and build on skills and knowledge has been a truly rewarding experience.”

Mentor, *City of Melbourne*

“Being a mentee has given me the advice and support I needed to advance my volunteer program”

Mentee

“Providing mentorship has helped me stay connected to the challenges of new volunteer coordinators and strengthened my mentorship skills at the same time”

Mentor, *Thorne Harbour Health*

## Webinar Series

Volunteering Victoria's webinar series has added an exciting new platform to engage with the sector. Whether in Melbourne or Echuca, our audience has enjoyed tuning into experienced volunteer managers talking about their journeys, challenges and successes in our dynamic and challenging sector.



## Sector Collaboration

Volunteering Victoria has developed partnerships to assist with training and sector development.

### Justice Connect

Volunteering Victoria works closely with Justice Connect in delivering training sessions for volunteer managers throughout the year on volunteers and the law. In May 2019 Volunteering Victoria also collaborated with Justice Connect to present on one of their webinars 'Protecting your Volunteers and Organisation from Unlawful Behaviours'. Justice Connect also provides Volunteering Victoria with other support including review of guides and resources, referral and advice.

### Probono Australia

Volunteering Victoria developed a webinar for Probono Australia on Coaching Volunteers Through Organisational Change. This webinar was part of our partnership agreement. Probono Australia has provided Volunteering Victoria with other support including event and content promotion.

### VVSN

Volunteering Victoria supports the Victorian Volunteer Support Network by providing secretariat services throughout the year and having a representative on the executive committee. During this year the VVSN met three times, in Horsham, Ballarat and Melbourne and collaborated on a range of activities.

### Special Interest Groups

Volunteering Victoria runs three Special Interest Groups in Melbourne

- Employee Volunteering
- Inclusive Volunteering
- Leadership in Volunteering

In the 2018 – 19 Volunteering Victoria ran 12 SIGs across several topics including:

- Measuring the Impact of Employee Volunteering Programs
- Fee for Service Employee Volunteering
- Digital ID
- Advocating for volunteer programs across a diverse organisation
- LGBTQI inclusion
- Disability inclusion





## 2018 AGM and Forum

Our 2018 AGM 'Active Citizenship in 2018 and Beyond' was a timely reminder to explore how volunteers, as active citizens, remain integral to the well-being of our society.

Our keynote speaker Emma King, CEO of the Victorian Council of Social Services (VCOSS), delivered a powerful speech on the importance of supporting volunteering in our communities and offered her unequivocal and firm support to our Election Priorities. Emma also called for a sector-wide strategy, which aims to recognise, support and invest in volunteering.

Justice Connect also attended the AGM, endorsing our Election Priorities and will continue to collaborate with Volunteering Victoria to provide greater protection to volunteers.

Scott Miller, Chief Executive of Volunteering Victoria, facilitated an informative and robust panel discussion based on the Election Priorities.

Panelists included:

- Cindy McLeish of the Liberal Party
- Gabrielle Williams of the Victorian Labor Party
- Fiona Patten of The Reason Party
- Samantha Ratnam of The Greens Party

## 2019 National Volunteer Week Forum

On 22 May, Volunteering Victoria was delighted to host a Forum on '*Leaving No-One Behind: Building Communities in a Changing Environment*'.

Our National Volunteer Week celebration event attracted over 100 attendees this year.

Lizzie Blandthorn, Parliamentary Secretary for Carers and Volunteers, attended the forum as special guest. She spoke about the vital role of volunteering to Victoria's social, economic and environmental fabric and the on-going support of the Victorian Government for volunteers.

The forum featured a keynote address from Professor Paul Smyth (Melbourne University) and a panel discussion facilitated by Scott Miller, (CEO, Volunteering Victoria) with esteemed panellists Bernadette Northeast (Volunteer Program Coordinator, Warrnambool City Council), Penny Aquino (General Manager, Volunteer Resources), and Nick Tschuck (Workforce Planning Implementation Lead, City of Melbourne) and Andrew Coghlan (Board Member, Volunteering Victoria).







## Volunteering Victoria State Awards 2018

Volunteering Victoria recognised five new winners at our annual State Awards held at Queen's Hall at State Parliament House on Wednesday 28 November 2018.

The Volunteering Victoria State Awards showcase the remarkable leadership and impact of Victoria's innovative volunteering programs, creative leaders of volunteers and diverse volunteer-involving organisations.

We received 28 nominations across four award categories. The nominations were of a high calibre and from a diverse range of volunteering programs, organisations across Victoria, highlighting some of the extraordinary leaders of volunteers.

The Award judges were also acknowledged for their time and effort including:

- Josephine Beer, Department of Health and Human Services
- Madeline Townsend, Beyond Zero Emissions
- Adele Stowe-Lindner, Ardoch
- Angela Seach, Chair of Volunteering Victoria Board

### 2018 Winners

#### Excellence Award

Wyndham City Council

#### Inclusion Award

State Library Victoria

#### Innovation Award

Parks Victoria

#### Research Collaboration

Kerry Uren with Interchange Inc. and the University of Melbourne and Ballarat Community Health.



*"The Awards celebrate the incredible impact that volunteers have in our communities, for people, our culture and environment."*

*Anthony Carbines, Parliamentary Secretary for Carers and Volunteers*

## VSS Services Melbourne

The Department of Social Services has funded Volunteering Victoria to support the delivery of VSS services in Melbourne.

In the financial year of 2018-19 this included:

- 735 individuals received assistance to find volunteering opportunities (face to face, phone and email support)
- 471 Volunteer managers received individualised assistance
- 12 Special Interest Group Meetings were held
- 20 community talks were delivered

## Gippsland

The Department of Social Services has funded Volunteering Victoria to support the delivery of VSS services in Gippsland. There was some changeover in staff in this financial year.

In the financial year of 2018-19 this included:

- 66 Individuals received assistance to find volunteering opportunities (face to face, phone and email support)
- 47 volunteer managers received individualised assistance
- 13 Volunteer Manager network meetings Across Latrobe, South Gippsland, Warragul, Wellington and East Gippsland
- 1 Community talk was delivered

# State Conference 2019

## ENERGISE | ENHANCE | CONNECT

From 20 - 21 June 2019, Volunteering Victoria held its 2nd bi-annual State Conference at the Pullman Melbourne on the Park. The Conference attracted more than 300 delegates representing the richness and diversity of volunteering across Victoria. Delegates included leaders and managers of volunteers, CEOs, paid staff, volunteers, researchers, policy makers, academics and HR professionals. The Conference explored the best of current and emerging practices and thinking as well as the future prospects of volunteering through the lens of **Energise, Enhance, Connect**.

### Keynote Speakers:

Susan Alberti  
Sophie Renton (McCrindle Futures)  
Samuel Johnson (Love Your Sister)

**“Thank you, it was a terrific two days...**

Susan Alberti and Samuel Johnson gave incredible insight into their lives and their journey. Very inspirational.”

“It was a jam packed conference program, and was very dynamic, **well done.**”

**“Congratulations** on pulling the conference together. Congratulations on gathering some leaders in the sector to share their stories. Looking forward to participating in your next conference.”

**“Congratulations to the Volunteering Victoria team - it was a triumph!”**



**“What I found most useful from the State Conference were that sessions inspired thought, drew attention to ideas, solutions and new ways of working and thinking, ones that up-skilled delegates.”**

# Volunteering in Victoria

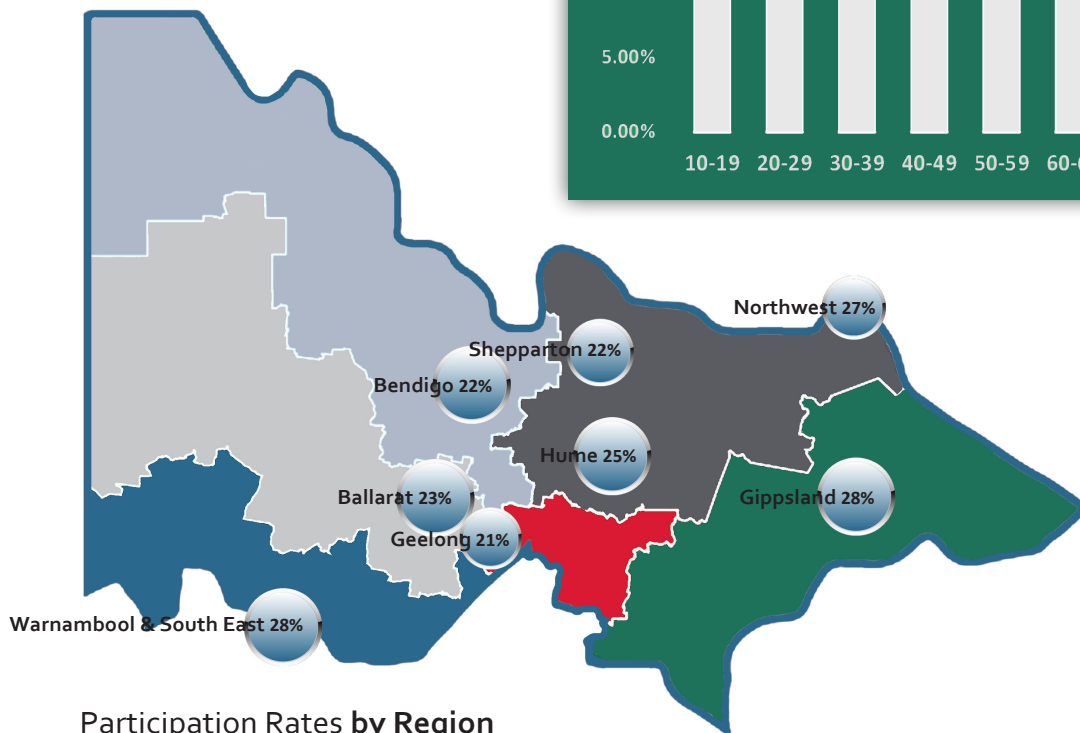
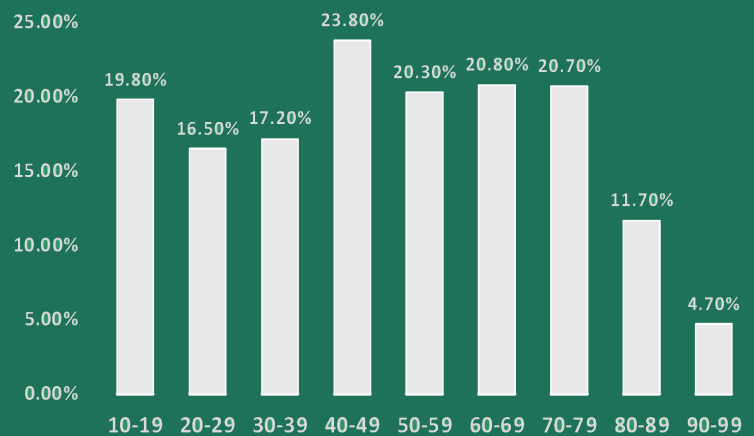
Percentage of Volunteers by Industry



Volunteering is defined by Volunteering Australia as "time willingly given for the common good and without financial gain."

In the 2016 Census, a volunteer is defined by the Australian Bureau of Statistics (ABS) as someone who has "spent time doing unpaid voluntary work through an organisation or group, in the twelve months prior to Census night".

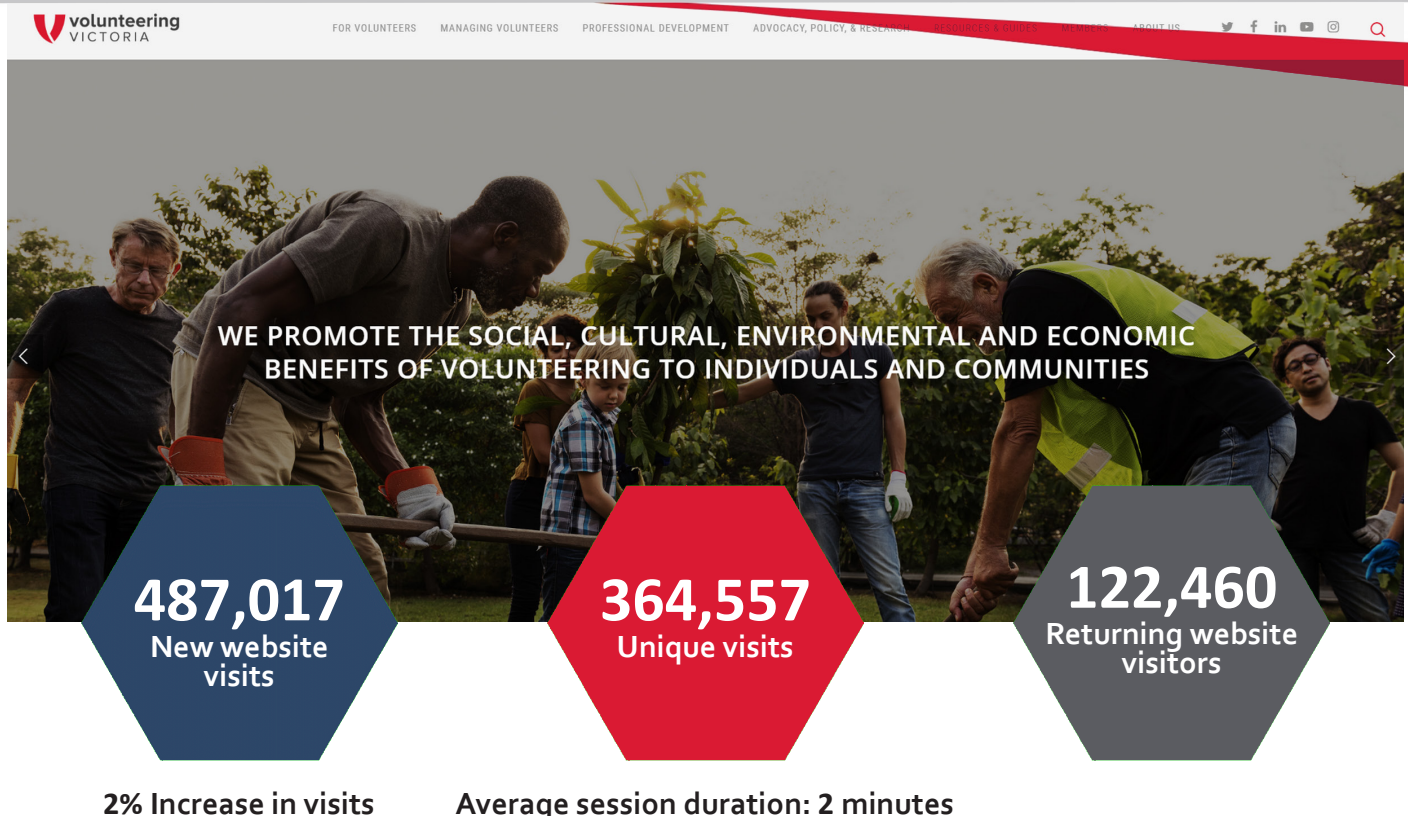
Percentage of Volunteers by Age



Participation Rates by Region



# Sharing our Message



## Engage & Exchange

(previously known as the Professional Development Bulletin)

Sent monthly, Engage & Exchange updates readers on all up-coming workshops and events at Volunteering Victoria and within Victoria. Open rates sits at 20% with a click-through rate of 4%.

## Volunteering Matters

Our monthly newsletter, Volunteering Matters provides readers with up-to date sector related news, research, activities and all things volunteering. Volunteering Matters increased its subscriber base by 57% to 3,718 with an average open rate of 24% and a click-through rate of 7%.



**3,718** Subscribers

19% increase from 2018

**54** EDM'S Sent

80% increase from 2018



**facebook**

**6,009** Followers

37% increase from 2018  
total reach: 53,628



**twitter**

**4,848** Followers

4% increase from 2018  
total reach: 117,084



**LinkedIn**

**1,096** Followers

35% increase from 2018



**Instagram**

**223** Followers



# Victoria Alive Project

The Victoria ALIVE (Ability-Links-Inclusive-Volunteering-Everyday) project was an activity of the 2018-19 Information Linkages and Capacity Building (ILC) Transition Grant Stream, within the community awareness and capacity building activity area. The project aims to improve disability inclusion in the volunteering community sector.

The Project was a partnership between Volunteering Victoria and Neighbourhood Houses Victoria, with the support of the Victorian Government. The objective of the project has been to build the capacity of the community and volunteer-involving organisations to actively involve and engage with people with disabilities.



Volunteering is important for people of all abilities because...

Everyone wants to feel like part of a contributing community.

## Qualitative Research

Neighbourhood Houses Victoria lead the Victoria ALIVE research to better understand barriers to inclusive volunteering and how organisations can reduce them. The research undertaken helped to inform the development and design of the remaining project activities.

Examples of key findings informing the design and delivery of the project include:

- A gap in the development of Disability Action Plans for volunteer-involving organisations which specifically generate action around volunteer workforce disability inclusion.
- The importance of organisations learning directly from people with lived experience of disability.
- The importance of organisational leadership.
- The lack of organisational capacity and capability – which has resulted in the development (not completed) of a guide for organisations to implement a mentor / buddy program for volunteers with disability.

## Training Sessions

The project held three community forums across Victoria to engage volunteering-involving organisations in an active process of identifying the barriers they face to providing disability inclusive volunteer opportunities at a regional level.

Forum attendees came from a broad range of organisations, including Neighbourhood Houses, Men's Sheds, local councils in the region, health services, disability services, community members with lived experience of disability, carers and people from a broad range of other volunteer-involving organisations.

Each community forum included a panel session in which people with lived experience of disability shared their stories and discussed the benefits and barriers to volunteering. The forums were tailored to the needs of each region and included other panel sessions such as best organisational practice or volunteers and their managers speaking about how they make their volunteering relationship work.



## Next Steps

At year-end, the project was in full-swing with the research completed, and training components well under way. Into the next financial year, the team will be delivering:

- three more forums
- four micro-credentials
- a leaders' summit
- 12 guides to supporting volunteers with disability
- 6 case-study videos, and
- a comprehensive social media campaign called #WeAreAble

Key findings from the research and other learnings from the project will be published as completed on the Victoria ALIVE website:

[www.victoriaalive.org](http://www.victoriaalive.org)



# Sponsors & Supporters

In 2018, Volunteering Victoria State Awards were sponsored by SEEK Volunteer, the Department of Health and Human Services, the President of the Legislative Assembly and the Speaker of the House.

We would like to take this opportunity to acknowledge their contribution and on-going support for making these Awards possible.

## In-Kind Support

We acknowledge the contributions of the Parliament of Victoria, in particular The Hon. Bruce Atkinson MLC (then President of the Legislative Council).

Thank you to photographer Darren Neilan, for his ongoing support of Volunteering Victoria.

We place great value on our relationships across the private, community and government sectors in supporting our many achievements that have been built on these strong partnerships.

We would like to thank the following organisations for their in-kind support:

- NAB
- RACV
- Probono Australia
- City of Melbourne



# Our Members

## A

Abbeyfield Australia Ltd  
ACCESS Ministries (Korus Connect)  
Albury Wodonga Volunteer Resource Bureau Inc.  
Alfred Health  
Amber Dick  
Amberlie Jane  
AMES  
Anchor Inc.  
Andrea Fitzgerald  
Angela Seach  
Anglicare Victoria  
Anna Ballinger  
Anthony Garnham  
ANZ Australia  
Ardoch  
Aspergers Victoria  
Asylum Seeker Resource Centre (ASRC)  
Austin Health  
Australian Croatian Community Services  
Australian Kookaburra Kids Foundation Limited  
Australian Multicultural Community Services  
Australian Red Cross  
Australian Red Cross Blood Service

## B

Bairnsdale Regional Health  
Ballarat Community Health  
Banksia Palliative Care Service  
Banyule City Council  
Baptcare  
Bayley House  
Bayside City Council  
Bayside Community Information & Support Services Inc  
Bendigo Health  
Bendigo Kangan Institute (T/A Bendigo TAFE & Kangan Institute)  
Bendigo Volunteer Resource Centre  
Bethany Community Support  
Bicycle Network  
Bicycle Recycle Shed  
Big Brothers Big Sisters Australia  
Big Group Hug Ltd  
BirdLife Australia  
Birth for HumanKIND

Blue Cross Community Care Services  
BluEarth Foundation  
Boroondara Aged Services Society (BASS Care)  
Boroondara Volunteer Resource Centre  
Bradley Smith  
Briare McElhone  
Bridges Connecting Communities Ltd  
Brimbank City Council  
Bronwen Clark  
Brotherhood of St Laurence  
Buloke Shire Council

## C

Calvary Health Care Bethlehem  
Camcare Inc  
Campaspe Primary Care Partnership  
Cancer Council Victoria  
Carlton Neighbourhood Learning Centre  
Caroline Chisholm Society  
Carolynne Venn  
Carringbush Adult Education  
Castlemaine Health  
CatholicCare  
Central Bayside Community Health Services Limited  
Centre for Multicultural Youth  
Centre for Participation  
Chelsea Men's Shed Inc.  
Chinese Association of Professionals and Scholars, Australia  
Churches of Christ Community Care  
Churches of Christ in Queensland  
City of Ballarat  
City of Casey  
City of Greater Bendigo  
City of Greater Dandenong  
City of Kingston  
City of Melbourne  
City of Monash  
City of Moreland  
City of Port Phillip  
City of Whitehorse  
City of Wodonga  
City of Wyndham  
Cobaw Community Health Service  
Coburg Football Club

Cohealth  
Colac Area Health  
Communitier  
Community Information & Support Victoria (CISVic)  
Community Information Glen Eira Inc  
Con O'Brien  
Connect Health & Community (formerly Bentleigh Bayside Community Health)  
Conservation Volunteers Australia  
Coonara Community House (Volunteer for Knox)  
Council on the Ageing Victoria (COTA)  
Counterpart (formerly Breacan)  
Country Fire Authority (CFA)  
Courage to Care (Vic) Inc  
Court Network Inc.  
CQUniversity Australia  
Cranbourne Information & Support Service Inc  
CrimCheck Ltd  
Croatian Catholic Welfare  
Crohn's & Colitis Australia  
Cystic Fibrosis Community Care

## D

Dallas Beeston  
Dan Gray  
Deaf Children Australia  
Deakin University - Geelong Campus  
Dean Gray  
Dementia Australia (formerly Alzheimer's Aust)  
Department of Environment, Water, Land and Planning  
Diabetes Victoria  
Diamond Valley Community Support  
Didi Bahani Samaj Victoria (DBSV)  
Djerriwarrh Health Services  
Doncare - Volunteering in Manningham  
Donwood Community Aged Care Services Inc  
Doron Kollan  
Dorothy Impey Home  
Doug Robinson  
Doveton Neighbourhood Learning Centre Inc  
DPV Health (formerly Dianella Health)

Drysdale Community Church  
Duke Street Community House

## E

EACH  
Eastern Health  
Eastern Volunteers  
EdConnect Australia  
Elizabeth Lund  
Elly Murrell  
Emily Laurie  
Emma Short  
Epilepsy Foundation  
Eske McIntosh  
Extended Families Australia Inc

## F

Fairview Homes for the Aged  
Family Access Network  
Family Care Inc  
Fareshare  
Fernlea House Inc  
Fitted for Work  
Fitzroy Legal Services  
FoodBank Victoria  
Fronthitha Care  
Fusion Oakleigh Youth and Community Centre

## G

Gateways Support Services  
Geelong Gallery  
Gellibrand Community House  
Genetic Support Network of Victoria  
genU Karingal St Laurence  
Geoff Sharp  
Georgia Ransome  
Gippsland Farmer Relief Inc.  
Girl Guides Victoria  
Golden Plains Shire Council  
Goulburn Valley Hospice Care Service Inc.  
Greater Shepparton City Council  
Greyhound Racing Victoria  
GriefLine Community & Family Services Inc.  
Guide Dogs Victoria

## H

Habitat for Humanity Australia  
Harry Moyle  
Healesville Interchurch Community Care Inc  
Heartbeat Victoria Council Inc.  
Heide Museum of Modern Art  
Heidelcare  
Hepburn Health Service



Hobsons Bay City Council  
Hobsons Bay Community  
Information Centre  
Holy Fools Inc  
Humanist Society of Victoria  
Hume City Council  
Huntington's Victoria

## I

IEPCP Inner East Primary Care  
Partnership  
Impact Volunteering  
Inclusion Melbourne Inc.  
Interchange Inc  
Interchange Outer East  
Interchange Western

## J

Jacoba Henning  
Jewish Care (Victoria) Inc  
Jimmy Marinas  
JoCare  
John Pastorelli  
Julia Young  
Julie Leonidas

## K

Keep Victoria Beautiful  
Keira McDonagh  
Kellie Houghton  
Kids First Aust  
Kiley Kavanagh  
Kinglake Ranges  
Neighbourhood House  
Knox City Council

## L

Land of Welcome  
Latrobe City Council  
Latrobe Community Health  
Service  
LaTrobe University Student  
Union Inc.  
Launch Housing  
Laverton Community Centre  
Leadership Victoria  
Leanne Wicks  
Lentil As Anything Ltd  
Leongatha Community House  
Leonie Lockstone-Binney  
Life's Little Treasures  
Limbs 4 Life Inc  
Linda Hubbard  
Link Community Transport  
Lisa Gallagher  
Living the Dream Foundation  
Longwarry & District Lions  
Club  
Lord Somers Camp & Power  
House  
Lort Smith Animal Hospital  
Luci Mumme  
Luz Balnd

## M

Madeline Townsend  
Maelor Himbury

Make A Difference Dingley  
Village Inc  
Make a Wish Foundation of  
Australia  
Mallee Track Health and  
Community Service  
MannaCare  
Marcia Fearn  
Maribyrnong City Council  
Mark van Tatenhove  
Marriott Support Services  
Melba Support Services  
Melbourne City Mission Inc.  
Melbourne Fashion Festival Ltd  
Melbourne Legacy  
Melbourne Water

Melissa Dummigan  
Melton City Council  
Mercy Connect Ballarat  
Mercy Health  
Merri Health  
MHA Care  
MiCare (formerly New Hope  
Foundation)  
Mind Australia  
MND Motor Neurone Disease  
Vic  
Monash College  
Monash Health  
Monash Senior Chinese  
Volunteer Service Centre  
Monash University  
Monica Smyrek  
Moonee Valley City Council  
Mordialloc Community Centre  
Multiple Sclerosis Limited  
Museums Victoria

## N

National Australia Bank (NAB)  
National Council of Jewish  
Women Victoria  
National Sports Museum Ltd  
(Melbourne Cricket Club)  
National Stroke Foundation  
National Trust of Australia  
National Vietnam Veterans  
Museum  
Neighbourhood Houses  
Victoria  
Neighbourhood Watch Victoria  
Netball Victoria  
Nillumbik Shire Council  
North Melbourne Language  
and Learning  
North Richmond Community  
Health Centre  
Northeast Health Wangaratta  
Northern Health  
Numurkah District Health  
Service

## O

Office of the Public Advocate

Old Treasury Building  
On My Feet Ltd  
Open Gardens Victoria  
Open Table  
Outlook (Vic) Inc  
Ovarian Cancer Australia  
Oxfam Australia

## P

Palliative Care South East  
Palliative Care Victoria Inc  
Pancare Foundation Inc.  
Parks Victoria  
People Outdoors  
Perinatal Anxiety and  
Depression Australia  
(PANDA)  
Phillip Island Nature Parks  
Pinarc Disability Support  
Playgroup Victoria  
PMI Victorian History Library  
Polish Community Council of  
Victoria  
Property Industry Foundation  
Public Records Office Victoria  
Puffing Billy Railway

## Q-R

Quambatook Community  
Resource Centre  
Reclink Australia  
Red Nose  
Restoring Hope Inc  
Retired Peer Support Officer  
Program  
Richard Blakeman  
RMIT University  
Road Trauma Support Services  
Victoria  
Robert Rolley  
Robert Wagner  
Robin Boyd Foundation  
Robinson Reserve  
Neighbourhood House  
Ronald McDonald House VIC  
Rosheen Arthur  
Royal Agricultural Society of  
Victoria  
Royal Automobile Club of  
Victoria (RACV)  
Royal Botanic Gardens Victoria  
Royal Freemasons Ltd  
Roz Wollmering  
RSL Inc. VIC Branch  
RSPCA (Victoria) Inc

## S

Sacred Heart Mission  
Sailors with Disabilities Inc  
Samarinda Ashburton Aged  
Services (SAAS)  
Sandown Cobras Football &  
Netball Club Inc  
Sands Australia  
Sarah Berry

Save the Children  
Scouts Victoria  
Seaworks Foundation  
SecondBite  
SEEK Limited  
Shrine of Remembrance  
Solve Disability Solutions  
South East Community Links  
South East Volunteers  
South Gippsland Shire Council  
South Port Day Links  
South Shepparton Community  
Centre Inc  
Southern Cross Cultural  
Exchange  
Southern Migrant and Refugee  
Centre  
Southern Peninsula  
Community Support and  
Information Centre  
SPAN Community House Inc.  
Spectrum Migrant resource  
Centre  
St Andrew's First Aid Australia  
St John Ambulance  
St John of God Health Care  
St Kilda Mums  
St Mary's House of Welcome  
St Vincent de Paul Society  
Victoria  
St Vincent's Care Services  
(QLD)  
St Vincent's Hospital  
Melbourne  
Star Health Group  
STARS Aged Services (St  
Theresa's)  
State Library of Victoria  
Story Dogs  
Sue Jakob  
Sunassist Volunteer Helpers Inc  
Sunbury Community Health  
Swan Hill Neighbourhood  
House  
Switchboard

## T

Tarn Kruger  
TarraWarra Museum of Art  
Taryn Gater  
Telco Together Foundation  
Telstra  
The Art Cabriolet  
The Centre for Continuing  
Education  
The Corner Store Network Ltd  
The Good Samaritan Inn  
The Holland Foundation  
The Johnston Collection  
The Lost Dogs Home  
The Portsea Camp  
The Royal Children's Hospital  
Foundation

The Royal Victorian Eye & Ear  
Hospital  
The Royal Melbourne Hospital  
The Royal Women's Hospital  
The Salvation Army  
The Smith Family  
The Tipping Foundation  
The Winged Horse Equine  
Welfare Inc  
Theresa Mangion  
Thorne Harbour Health (FKA  
Vic AIDS Council)  
Transgender Victoria  
Traveller's Aid Australia  
Trentham Neighbourhood  
House

## U

U3A Network Victoria  
United Way Ballarat  
Uniting Agewell  
Uniting Vic Tas  
University of Melbourne  
University of Melbourne  
Student Union (USMU)

## V

Variety the Children's Charity  
Very Special Kids  
Victoria State Emergency  
Service Volunteers  
Association  
Victorian Immigrant & Refugee  
Women's Coalition  
Victorian State Emergency  
Service  
Villa Maria Catholic Homes  
VincentCare Victoria  
Vision Australia  
Visit Ballarat  
Volunteer CONNECT  
(Volunteering Warrnambool)  
Volunteer West  
Volunteering Geelong  
Volunteering Mornington  
Peninsula

## W

Water Polo Victoria  
Wellsprings for Women Inc  
Wellways  
Western Emergency Relief  
Network  
Western Health  
Whitelion Youth Agency  
Whittlesea Community  
Connections  
WIRE Women's Information  
and Referral Exchange Inc  
Woodend Neighbourhood  
House  
Work For The Soul  
WorkSafe Victoria  
WorldSkills Australia

## Y-Z

Yackandandah Community  
Centre  
YACVIC  
Yarra Plenty Regional Library  
Yarra Ranges Shire Council  
YMCA Victoria  
Your Community Health  
(formerly Darebin)  
Zoos Victoria

## #

3MBS Fine Music Melbourne

# Financial Report



**Volunteering Victoria Inc.**  
**Statement of profit or loss and other comprehensive income**  
**For the year ended 30 June 2019**

	Note	2019 \$	2018 \$
<b>Revenue</b>	3	1,054,486	871,403
<b>Expenses</b>			
Employment related expenses		(648,736)	(757,254)
Marketing, training and program expenses		(257,361)	(74,800)
Office and premises expenses		(69,593)	(63,957)
Travel, accommodation and meeting expenses		(16,358)	(11,118)
IT and communication expenses		(27,773)	(30,914)
Finance and membership expenses		(17,589)	(10,272)
Depreciation expense	4	(5,954)	(33,268)
<b>Current year surplus / (Deficit)</b>		11,122	(110,180)
<b>Surplus for the year attributable to the members of Volunteering Victoria Inc.</b>		11,122	(110,180)
Other comprehensive income for the year		-	-
<b>Total comprehensive income for the year attributable to the members of Volunteering Victoria Inc.</b>		<u>11,122</u>	<u>(110,180)</u>
<b>Assets</b>			
<b>Current assets</b>			
Cash and cash equivalents	5	561,262	230,500
Trade and other receivables	6	50,147	47,912
Other current assets	7	12,980	-
<b>Total current assets</b>		<u>624,389</u>	<u>278,412</u>
<b>Non-current assets</b>			
Plant and equipment	8	1,854	7,637
<b>Total non-current assets</b>		<u>1,854</u>	<u>7,637</u>
<b>Total assets</b>		<u>626,243</u>	<u>286,049</u>
<b>Liabilities</b>			
<b>Current liabilities</b>			
Trade and other payables	9	137,006	45,069
Revenues received in advance	10	298,841	70,702
Employee benefits	11	13,996	5,000
<b>Total current liabilities</b>		<u>449,843</u>	<u>120,771</u>
<b>Total liabilities</b>		<u>449,843</u>	<u>120,771</u>
<b>Net assets</b>		<u>176,400</u>	<u>165,278</u>
<b>Equity</b>			
Retained surplus	12	176,400	165,278
<b>Total equity</b>		<u>176,400</u>	<u>165,278</u>



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