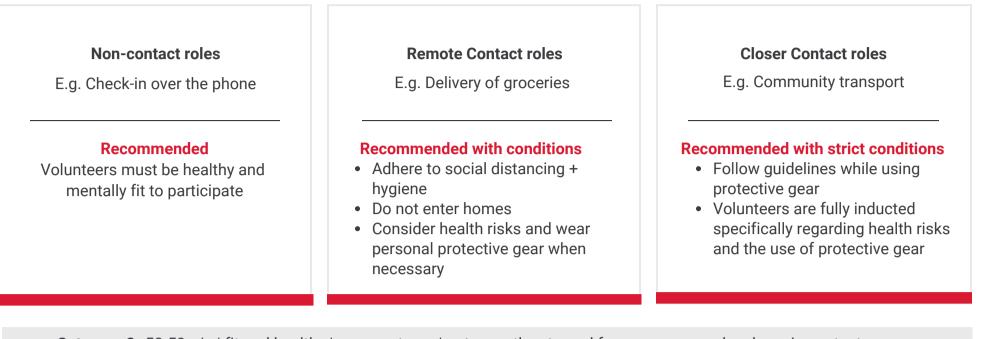


# Engaging Volunteers in Essential Roles During COVID-19 **Stage 1:** No Known Cases Have Been Identified

The government has described the pandemic response stages based on the degree to which the virus is circulating in the community. These stages have been adapted for the purposes of this guide. Social distancing guidelines do not correspond to pandemic response stages. For more information on the latest social distancing restrictions, visit: dhhs.vic.gov.au/state-emergency

This document highlights the different volunteering opportunities available to people in Victoria during the different COVID-19 response stages. Organisations should consider their duty of care and must follow government guidelines of social distancing and others at all times.

**Category 1:** 18-49 y/o | fit and healthy | no symptoms | not recently returned from overseas or has been in contact with anyone who has



**Category 2:** 50-59 y/o | fit and healthy | no symptoms | not recently returned from overseas or has been in contact with anyone who has



#### Non-contact roles

E.g. Check-in over the phone

## Recommended

Volunteers must be healthy and mentally fit to participate

#### **Remote Contact roles**

E.g. Delivery of groceries

#### **Recommended with conditions**

- Adhere to social distancing + hygiene
- Do not enter homes
- Consider health risks and wear personal protective gear when necessary

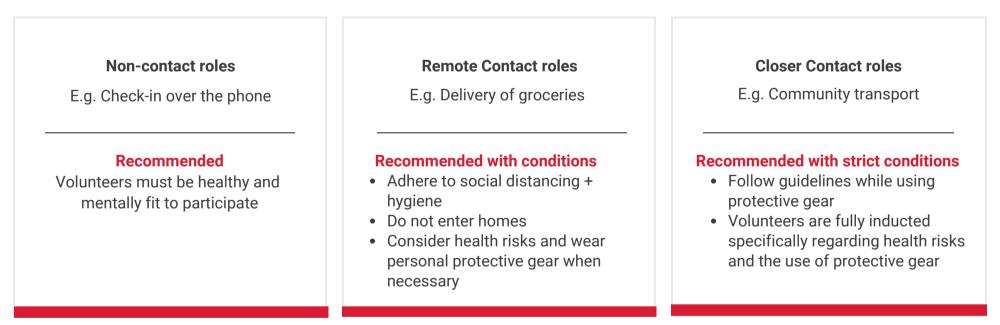
#### **Closer Contact roles**

E.g. Community transport

#### **Recommended with strict conditions**

- Follow guidelines while using protective gear
- Volunteers are fully inducted specifically regarding health risks and the use of protective gear

**Category 4:** 70+ y/o | 65 y/o with underlying medical issues | 50+ y/o indigenous volunteers with underlying medical issues | pregnant | immunity compromised | not recently returned from overseas or has been in contact with anyone who has



Category 5: COVID-19 symptoms | Diagnosed with COVID-19

#### **Non-contact roles**

E.g. Check-in over the phone

**Not recommended** Volunteers must be tested

#### **Remote Contact roles**

E.g. Delivery of groceries

## **Remain in isolation** Strictly follow public health advice

from the Department of Health and Human Services (DHHS) guidelines

## **Closer Contact roles**

E.g. Community transport

#### **Remain in isolation**

Strictly follow public health advice from the Department of Health and Human Services (DHHS) guidelines

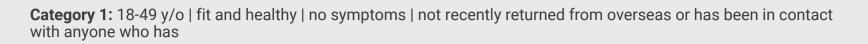


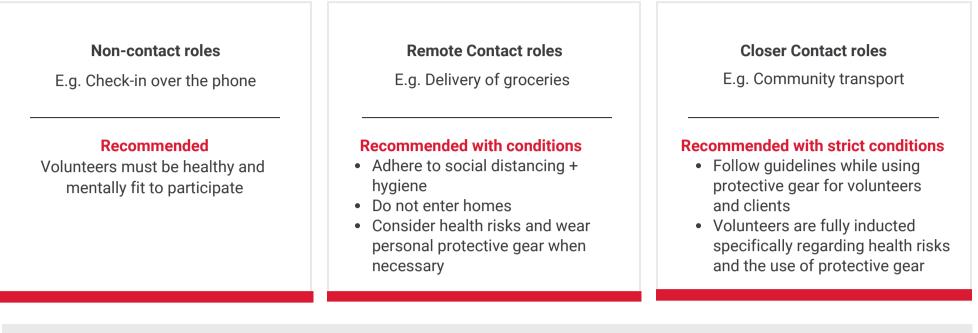


# Engaging Volunteers in Essential Roles During COVID-19 **Stage 2:** Local Cases of the Virus, but No Known Community Transmission

The government has described the pandemic response stages based on the degree to which the virus is circulating in the community. These stages have been adapted for the purposes of this guide. Social distancing guidelines do not correspond to pandemic response stages. For more information on the latest social distancing restrictions, visit: dhhs.vic.gov.au/state-emergency

This document highlights the different volunteering opportunities available to people in Victoria during the different COVID-19 response stages. Organisations should consider their duty of care and must follow government guidelines of social distancing and others at all times.





**Category 2:** 50-59 y/o | fit and healthy | no symptoms | not recently returned from overseas or has been in contact with anyone who has

#### **Non-contact roles Remote Contact roles Closer Contact roles** E.g. Delivery of groceries E.g. Community transport E.g. Check-in over the phone Recommended **Recommended with conditions Recommended with strict conditions** • Follow guidelines while using Adhere to social distancing + Volunteers must be healthy and protective gear for volunteers hygiene mentally fit to participate and clients • Do not enter homes Consider health risks and wear • Volunteers are fully inducted personal protective gear when specifically regarding health risks and the use of protective gear necessary

**Category 3:** 60-69 y/o | fit and healthy | no symptoms | not recently returned from overseas or has been in contact with anyone who has

#### Non-contact roles

E.g. Check-in over the phone

## Recommended

Volunteers must be healthy and mentally fit to participate

#### **Remote Contact roles**

E.g. Delivery of groceries

#### **Recommended with conditions**

- Adhere to social distancing + hygiene
- Do not enter homes
- Consider health risks and wear personal protective gear when necessary

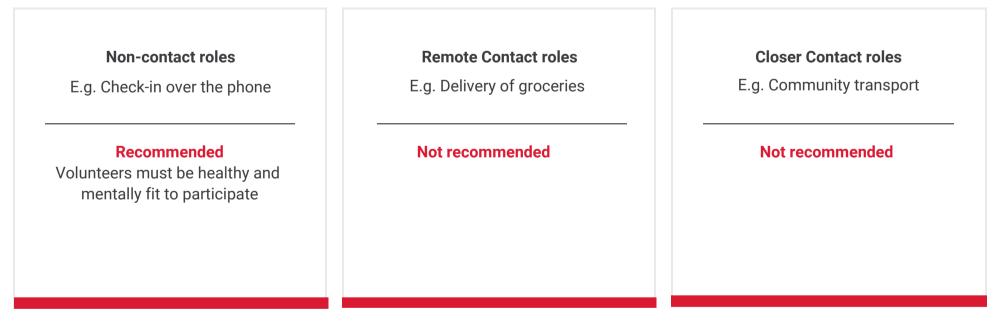
#### **Closer Contact roles**

E.g. Community transport

#### **Recommended with strict conditions**

- Follow guidelines while using protective gear for volunteers and clients
- Volunteers are fully inducted specifically regarding health risks and the use of protective gear

**Category 4:** 70+ y/o | 65 y/o with underlying medical issues | 50+ y/o indigenous volunteers with underlying medical issues | pregnant | immunity compromised | not recently returned from overseas or has been in contact with anyone who has



Category 5: COVID-19 symptoms | Diagnosed with COVID-19

#### Non-contact roles

E.g. Check-in over the phone

**Not recommended** Volunteers must be tested **Remote Contact roles** 

E.g. Delivery of groceries

Must remain in isolation Strictly follow public health advice from the Department of Health and Human Services (DHHS) guidelines

## **Closer Contact roles**

E.g. Community transport

#### Must remain in isolation

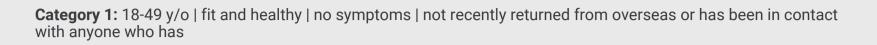
Strictly follow public health advice from the Department of Health and Human Services (DHHS) guidelines

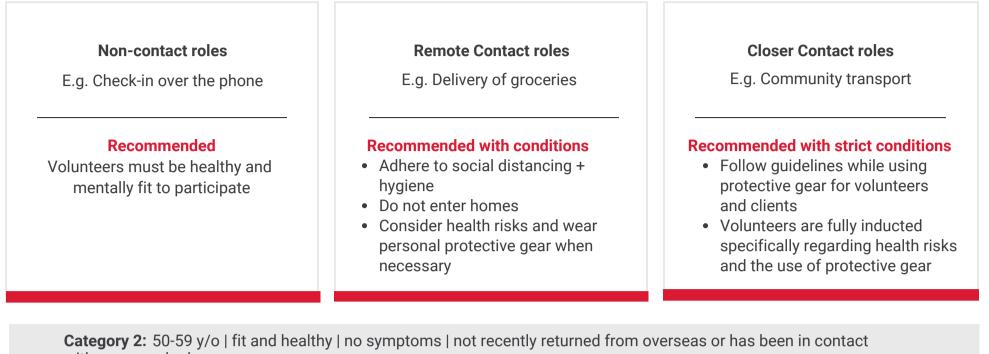




# Engaging Volunteers in Essential Roles During COVID-19 Stage 3: There is Community Transmission

The government has described the pandemic response stages based on the degree to which the virus is circulating in the community. These stages have been adapted for the purposes of this guide. Social distancing guidelines do not correspond to pandemic response stages. For more information on the latest social distancing restrictions, visit: dhhs.vic.gov.au/state-emergency This document highlights the different volunteering opportunities available to people in Victoria during the different COVID-19 response stages. Organisations should consider their duty of care and must follow government guidelines of social distancing and others at all times.





with anyone who has



<b>Non-contact roles</b> E.g. Check-in over the phone	<b>Remote Contact roles</b> E.g. Delivery of groceries	<b>Closer Contact roles</b> E.g. Community transport
<b>Recommended</b> Volunteers must be healthy and mentally fit to participate	<ul> <li>Recommended with conditions</li> <li>Adhere to social distancing + hygiene</li> <li>Do not enter homes</li> <li>Consider health risks and wear personal protective gear when necessary</li> </ul>	Not recommended
	erlying medical issues   50+ y/o indigenous volun ot recently returned from overseas or has been in	
pregnant   immunity compromised   n	ot recently returned from overseas or has been in	n contact with anyone who has
	ot recently returned from overseas or has been in Remote Contact roles	contact with anyone who has Closer Contact roles
pregnant   immunity compromised   n	ot recently returned from overseas or has been in	n contact with anyone who has
pregnant   immunity compromised   n Non-contact roles	ot recently returned from overseas or has been in Remote Contact roles	contact with anyone who has Closer Contact roles

Category 5: COVID-19 symptoms | Diagnosed with COVID-19

# **Non-contact roles Remote Contact roles** E.g. Check-in over the phone

Not recommended Volunteers must be tested E.g. Delivery of groceries

Must remain in isolation Strictly follow public health advice from the Department of Health and Human Services (DHHS) guidelines

# **Closer Contact roles**

E.g. Community transport

# Must remain in isolation

Strictly follow public health advice from the Department of Health and Human Services (DHHS) guidelines

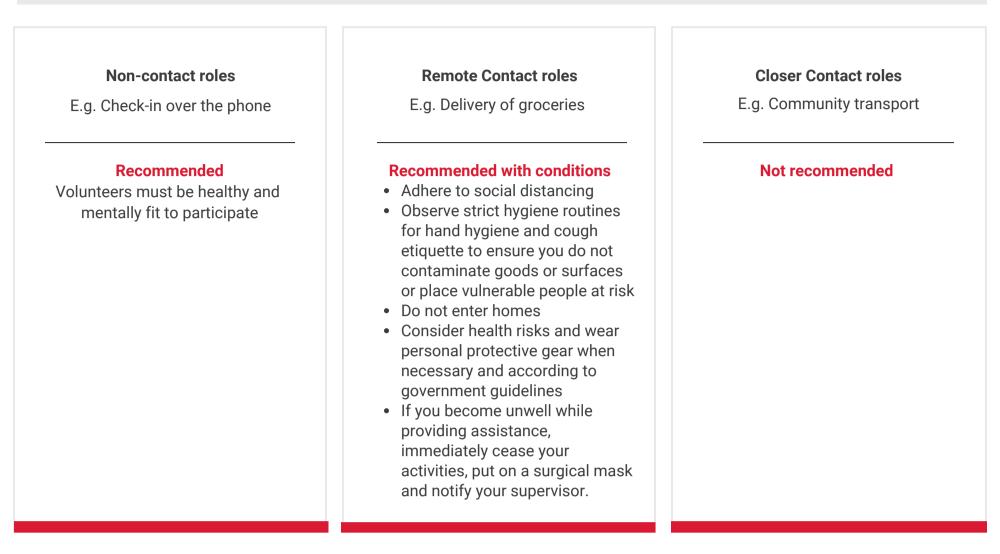




# Engaging Volunteers in Essential Roles During COVID-19 **Stage 4:** There is Widespread Community Transmission

The government has described the pandemic response stages based on the degree to which the virus is circulating in the community. These stages have been adapted for the purposes of this guide. Social distancing guidelines do not correspond to pandemic response stages. For more information on the latest social distancing restrictions, visit: dhhs.vic.gov.au/state-emergency This document highlights the different volunteering opportunities available to people in Victoria during the different COVID-19 response stages. Organisations should consider their duty of care and must follow government guidelines of social distancing and others at all times.

**Category 1:** 18-49 y/o | fit and healthy | no symptoms | not recently returned from overseas or has been in contact with anyone who has



**Category 2:** 50-59 y/o | fit and healthy | no symptoms | not recently returned from overseas or has been in contact with anyone who has



E.g. Check-in over the phone

## Recommended

Volunteers must be healthy and mentally fit to participate

**Remote Contact roles** 

E.g. Delivery of groceries

#### **Closer Contact roles**

E.g. Community transport

#### Not recommended

Not recommended

**Category 3:** 60-69 y/o | fit and healthy | no symptoms | not recently returned from overseas or has been in contact with anyone who has

<b>Non-contact roles</b>	<b>Remote Contact roles</b>	<b>Closer Contact roles</b>
E.g. Check-in over the phone	E.g. Delivery of groceries	E.g. Community transport
<b>Recommended</b> Volunteers must be healthy and mentally fit to participate	Not recommended	Not recommended

**Category 4:** 70+ y/o | 65 y/o with underlying medical issues | 50+ y/o indigenous volunteers with underlying medical issues | pregnant | immunity compromised | not recently returned from overseas or has been in contact with anyone who has

<b>Non-contact roles</b>	<b>Remote Contact roles</b>	<b>Closer Contact roles</b>
E.g. Check-in over the phone	E.g. Delivery of groceries	E.g. Community transport
<b>Recommended</b> Volunteers must be healthy and mentally fit to participate	Not recommended	Not recommended

Category 5: COVID-19 symptoms | Diagnosed with COVID-19

# Non-contact rolesRemote Contact rolesCloser Contact rolesE.g. Check-in over the phoneE.g. Delivery of groceriesE.g. Community transportNot recommended<br/>Volunteers must be testedMust remain in isolation<br/>Strictly follow public health advice<br/>from the Department of Health andMust remain in isolation<br/>Strictly follow public health advice<br/>from the Department of Health and

Human Services (DHHS) guidelines	Human Services (DHHS) guidelines

