

Refund Policy

All prices shown and all transactions on this web site are in Australian dollars, AUD, only.

All prices for items of merchandise shown on this website are subject to change without notice.

Receipt for all contributions is issued by email immediately after payment.

Merchandise purchased through this website will be posted to the buyer using Australia Post.

Delivery will be made within 14 days from payment of invoice.

Volunteering Victoria will refund, exchange or substitute the merchandise purchased through this website where the goods are damaged, faulty, or not as described on this website. Please contact the Volunteering Victoria office on info@volunteeringvictoria.org.au within seven days of receiving the item purchased should you feel a refund or exchange is warranted. The cost of return postage is at the buyer's expense.

Volunteering Victoria will refund any payment with respect to a training or event booking if the booking is cancelled with written notification to Volunteering Victoria at least 7 days prior to the event. Cancellations should be made by email to the Volunteering Victoria office on info@volunteeringvictoria.org.au.

Volunteering Victoria will refund any membership fees paid for through this website where notice is given within 7 days of the membership payment being made by contacting the Volunteering Victoria office on info@volunteeringvictoria.org.au.

With respect to Volunteering Victoria's Continuing Professional Development (CPD) program, should a member of Volunteering Victoria register for CPD and make payment but wish to withdraw from the Program, the CPD payment will be refunded provided the member withdraws by written notification to Volunteering Victoria (sent by email cpd@volunteeringvictoria.org.au) prior to 30 June in the relevant year of the CPD program.

Volunteering Victoria, ABN 79 378 017 212 is the business name of Volunteering Victoria Inc, Registration Number: A0001790A.

