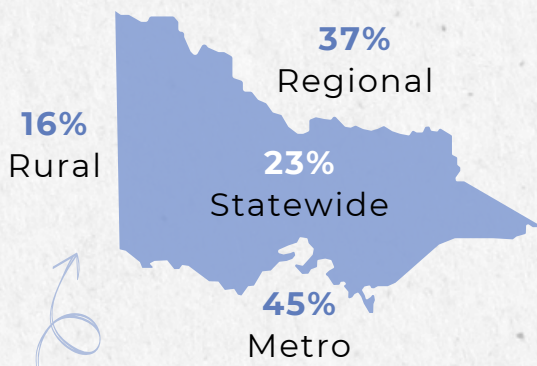


Volunteer Sector Survey

SNAPSHOT OF 484 VOLUNTEER LEADERS IN VICTORIA



Service location



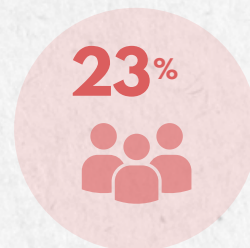
Top 5 sectors

1. Community Services: **37%**
2. Health: **16%**
3. Seniors & Aged Care: **16%**
4. Education & Training: **16%**
5. Youth: **12%**

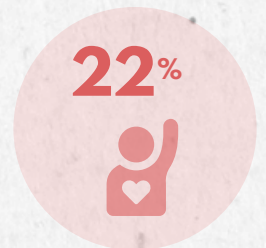
Top 3 organisation sizes



Very large
(200+ paid staff)



Small
(1-10 paid staff)



Volunteer-run
(0 paid staff)

66% are aware of the National Standards for Volunteer Involvement

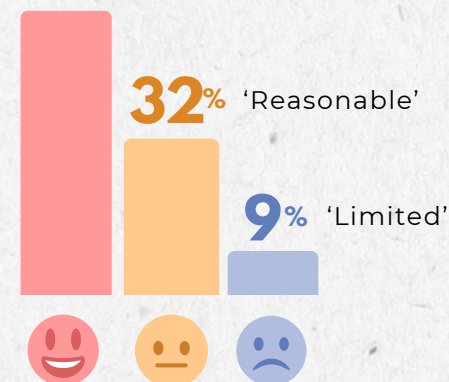


Understanding of volunteer management practices

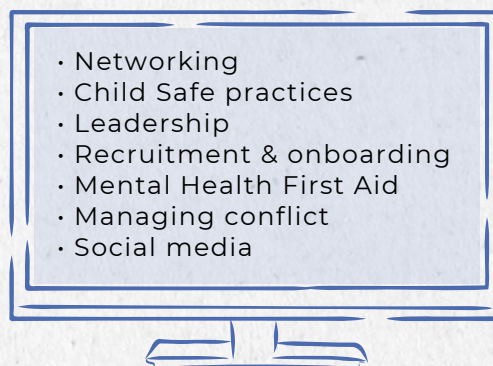


"How would you rate your understanding?"

58% 'Very Good' or 'Excellent'



Desired resources & training



46% reported an **increase** in volunteer participation for 1+ priority group



Volunteer engagement

38%

reported an **increase** in volunteers over the last 6 – 12 months



25%

reported a **decrease** in volunteers over the last 6 – 12 months



Volunteer managers

70% are in a paid role
30% are volunteers



Opportunities

- Diversifying volunteer roles
- Offering choice & flexibility
- Media awareness & coverage
- Volunteer management training
- Volunteer recognition
- Partnerships
- Improving processes
- Implementing National Standards
- Education initiatives



Challenges

- Accessibility
- Recruitment & retention
- Managing workloads
- Engaging youth
- Bureaucracy & red tape
- Cost of living pressures
- Funding
- Burnout & managing stress
- Diversity & inclusion