

# FY24-25 VRC On-Funding

Breaking down barriers & building  
sector capacity in Victoria



Funding provided by the Australian Government Department of Social Services.



Australian Government  
Department of Social Services

Volunteering Victoria acknowledge the Traditional Custodians of country throughout Victoria and their connections to land, sea, and community. We pay our respect to Elders past and present.

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Breaking down barriers & building sector capacity

**Volunteer Resource Centres (VRCs) play a key role in connecting people with volunteer opportunities and strengthening the capacity of local organisations to engage volunteers.**

In 2024, the Australian Government provided additional support to VRCs, as part of the national Volunteer Management Activity (VMA) program.

The VMA focuses on:

- building the capacity of the sector, and;
- removing barriers to volunteering.

The 2024–25 on-funding assisted VRCs in Victoria to adapt their services to this national approach, while supporting local communities and volunteer managers to respond to evolving challenges in the sector.

**Volunteering Victoria is proud to celebrate the impact of this funding in Victoria over the past financial year.**



[Learn more](#)

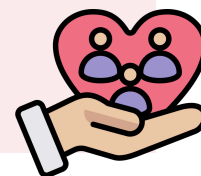
Scan for more information about the VMA program.

## Funded VRCs:

- Albury Wodonga Volunteer Resource Bureau
- Australian Multicultural Community Services
- Ballarat Foundation
- Bendigo Volunteer Resource Centre
- Boroondara Volunteer Resource Centre
- Centre for Participation
- Community Information Support Victoria (CISVic)
- EV Strengthening Communities
- South East Volunteers
- Sunbury & Cobaw Community Health Centre
- Volunteering Geelong
- Whittlesea Community Connections

**100%**

of funded VRCs reported increased community impact



“We have been able to address community needs in relation to volunteering by **placing communities at the centre of decision-making**. We support opportunities for volunteering, considering inclusive practices and accessibility for all – regardless of individuals’ power, background or access to resources.”

# Region Highlights

## FY24-25 VRC ON-FUNDING

### ALBURY WODONGA VOLUNTEER RESOURCE BUREAU

- Partnering with Indi School in Wodonga to introduce students to volunteering through group sessions, guidance, and supported placements with local organisations.
- **Impact:** Created a structured pathway for young people to begin volunteering, fostering early engagement in community service and building lasting connections with local organisations.



### AUSTRALIAN MULTICULTURAL COMMUNITY SERVICES

- Expanding co-design work on breaking down barriers for newly arrived migrants by integrating an action-research approach, capturing lived experience and insights to refine the Culturally Inclusive Volunteer Toolkit.
- **Impact:** Equipped organisations with practical learnings to better engage culturally diverse communities and create more inclusive volunteering opportunities and workplaces.



### BALLARAT FOUNDATION

- Supporting volunteer-involving organisations to use social impact data and practical measurement tools to identify local needs and create more inclusive volunteering opportunities.
- **Impact:** Equipped organisations with the skills to use data for more informed decision-making, leading to more inclusive and responsive volunteer programs.



### BENDIGO VOLUNTEER RESOURCE CENTRE

- Delivering regular leadership forums, local visits, and online training sessions to connect with smaller regional communities, listen to their needs, and offer practical support and resources for volunteer engagement.
- **Impact:** Leaders of Volunteers feel better supported and informed on best practice, building confidence and capability to manage volunteers effectively and safely.



### BOROONDARA VOLUNTEER RESOURCE CENTRE

- Improving access to volunteering information through updated BVRC webpages, attendance at community events, new resources, and support from volunteer ambassadors with lived experience.
- **Impact:** Prospective volunteers can access tailored, accessible information in ways that suit their needs, ensuring diverse communities are better informed and represented.



### CENTRE FOR PARTICIPATION

- Forming and activating the Community Drivers Group to lead the 10-year Wimmera Southern Mallee Regional Participation Action Plan, embedding local voices and inclusion into regional participation planning.
- **Impact:** Empowered rural and underrepresented communities to shape priorities and drive initiatives that reduce barriers to volunteering.



# Region Highlights

## FY24-25 VRC ON-FUNDING

### COMMUNITY INFORMATION & SUPPORT VICTORIA

- Delivering the Tap Edit Go online training series to equip CISVic members with skills to create high-quality video content using their smartphones.
- **Impact:** Increased confidence and capability for member organisations to share volunteer stories and promote their impact within local communities.



### EV STRENGTHENING COMMUNITIES

- Building the organisational components of the Virtual Volunteer Resource Service; an online VRC infrastructure for regions and organisations. These components provide training and support for organisations, as well as the networking functions of place-based VRCs.
- **Impact:** Delivered online volunteering infrastructure for the region, improving support for both volunteers and organisations.



### SOUTH EAST VOLUNTEERS

- Launching the Participation Hub to provide a dedicated physical and virtual space for inclusive, accessible community connection and participation, developed in partnership with the Melbourne PC User Group.
- **Impact:** Created a welcoming hub that fosters belonging, revitalises community engagement, and enables diverse groups to collaborate and lead new initiatives.



### SUNBURY & COWBAW COMMUNITY HEALTH CENTRE

- Delivering the Meaningful and Able Volunteering Co-design Project to empower people with disabilities and volunteer-involving organisations. The project produced co-designed resources and practical tools that help create more inclusive and accessible volunteer roles.
- **Impact:** Greater understanding, trust, and capability across the sector to foster meaningful, inclusive volunteering pathways for people with disabilities.



### VOLUNTEERING GEELONG

- Establishing a strategic partnership with Colac Community Hub to create a central base for coordinated volunteering activities, including an expo involving over 25 organisations.
- **Impact:** Strengthened local collaboration and created new opportunities to connect community members with volunteering roles.



### WHITTLESEA COMMUNITY CONNECTIONS

- Strengthening collaboration between schools and volunteer-involving organisations through joint meetings, training, and hands-on support to create safe and engaging opportunities for young people to volunteer.
- **Impact:** Increased awareness and access for young people to engage in volunteering and contribute to their communities.

